

VLX Series

VLX-TC1-C • VLX-TCW2H-C • VLX-TCW2V-C

1GbE Visual Lossless Low Latency AV over IP



VLX-TCW2V-C



VLX-TCW2H-C



VLX-TC1-C

SAFETY INSTRUCTIONS

Please review the following safety precautions. If this is the first time using this model, then read this manual before installing or using the product. If the product is not functioning properly, please contact your local dealer or Aurora for further instructions.



The lightning symbol in the triangle is used to alert you to the presence of dangerous voltage inside the product that may be sufficient to constitute a risk of electric shock to anyone opening the case. It is also used to indicate improper installation or handling of the product that could damage the electrical system in the product or in other equipment attached to the product.



The exclamation point in the triangle is used to alert you to important operating and maintenance instructions. Failure to follow these instructions could result in injury to you or damage to the product.



Be careful with electricity:

- **Power outlet:** To prevent electric shock, be sure the electrical plug used on the product power cord matches the electrical outlet used to supply power to the Aurora product. Use only the power adapter and power connection cables designed for this unit.
- **Power cord:** Be sure the power cord is routed so that it will not be stepped on or pinched by heavy items.
- **Lightning:** For protection from lightning or when the product is left unattended for a long period, disconnect it from the power source.



Also follow these precautions:

- **Ventilation:** Do not block the ventilation slots if applicable on the product or place any heavy object on top of it.
Blocking the air flow could cause damage. Arrange components so that air can flow freely. Ensure that there is adequate ventilation if the product is placed in a stand or cabinet. Put the product in a properly ventilated area, away from direct sunlight or any source of heat.
- **Overheating:** Avoid stacking the Aurora product on top of a hot component such as a power amplifier.
- **Risk of Fire:** Do not place unit on top of any easily combustible material, such as carpet or fabric.
- **Proper Connections:** Be sure all cables and equipment are connected to the unit as described in this manual.
- **Object Entry:** To avoid electric shock, never stick anything in the slots on the case or remove the cover.
- **Water Exposure:** To reduce the risk of fire or electric shock, do not expose to rain or moisture.
- **Cleaning:** Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.
- **ESD:** Handle this unit with proper ESD care. Failure to do so can result in failure.

FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.



Trademarks

All trademarks in this document are the properties of their respective owners.

TABLE OF CONTENTS

PACKAGE CONTENTS	1
OPTIONAL ACCESSORIES	2
INTRODUCTION	5
About.....	5
Documentation.....	5
Features.....	6
VLX-TC1-C Front.....	7
VLX-TC1-C Rear.....	9
VLX-TCW2H-C Front.....	10
VLX-TCW2V-C Front.....	12
VLX-TCW2H-C & VLX-TCW2V-C Rear.....	14
VLX-TC1-C Dante Option Slot.....	15
VLX-TCW2 Wall Plate Additional Button & LED Functions.....	15
UNDERSTANDING THE BASICS	16
Direct Connection with No Ethernet Switch.....	16
1GbE Ethernet Switch.....	16
Network Infrastructure.....	16
Isolated Network or Users Network.....	16
Controlling the VLX.....	17
Controlling the VLX for Redundancy.....	17
EDID and its Importance.....	17
Videowall Capabilities.....	18
Ethernet Bandwidth Usage.....	18
USB Network Bandwidth Requirement:.....	18
Typical Video Network Bandwidth:.....	19
Bandwidth Table:.....	19
HARDWARE INSTALLATION	20
Network Setup.....	20
Encoder Setup.....	20
Decoder Setup.....	20
Control Setup.....	21
Dante Option Card Setup.....	21
Web Setup Pages	22
Encoder Mode Web Pages.....	22

System Tab.....	22
Network Tab.....	27
Functions Tab.....	28
Remote Tab.....	29
Management Tab.....	30
Preview Tab.....	31
Decoder Mode Web Pages.....	32
System Tab.....	32
Videowall Tab.....	37
Network Tab.....	39
Functions Tab.....	40
Remote Tab.....	41
Management Tab.....	42
Preview Tab.....	43
APPLICATIONS.....	44
Example 1: VLX-TCW2 Configured as Transmitter to VLX-TC1 Configured Receiver.....	44
Example 2: VLX Multi-Room.....	45
Example 3: Matrix - Multiple VLX to Multiple VLX.....	46
Example 4: Video-Wall.....	47
Example 5: KVM utilizing USB 2.0.....	48
SOFTWARE.....	49
CONNECTOR PIN DEFINITION.....	51
HDMI.....	51
CAT5e/6/6A.....	51
RS-232.....	52
IR (Infrared).....	52
APPENDIX 1 Troubleshooting.....	54
APPENDIX 2 Firmware Update.....	56
APPENDIX 3 Protocol.....	56
APPENDIX 4 Recommended Cabling.....	57
APPENDIX 5 Recommended Network Switches.....	58
5.1 Switch Speed.....	58
5.2 Packets Routing.....	58
5.3 Ethernet Switch Configuration.....	59
5.4 PoE (Power over Ethernet).....	59
APPENDIX 6 Technical Specifications.....	61

APPENDIX 7 Warranty63

PACKAGE CONTENTS

Please make sure the following items are included within your package. Contact your dealer if any items are missing or damaged.

Box Versions

VLX-TC1-C

- 1 qty VLX-TC1-C 1G RJ-45 Copper Tranceiver Unit
- 2 qty Mounting Ears and screws

Wall Plate 2 Gang Versions

VLX-TCW2V-C

- 1 qty VLX-TCW2V-C 1G RJ-45 Copper Tranceiver Unit with VGA and HDMI inputs

VLX-TCW2H-C

- 1 qty VLX-TCW2H-C 1G RJ-45 Copper Tranceiver Unit with Two HDMI Inputs

Power supplies are sold separately.

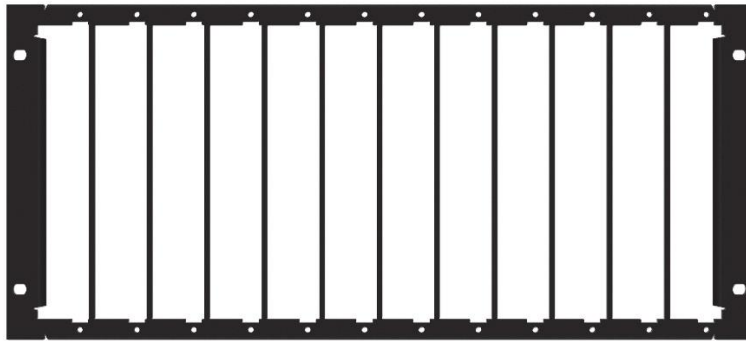
Note: Go to www.auroram.com for latest manual and firmware.

OPTIONAL ACCESSORIES

- VLX-TC1-RK1 (1RU Rack mount holds 2 units)
Includes 4 Rails and 1 Blank



- VLX-TC1-RK5 (5RU Rack mount holds 12 units)
Includes 24 rails and 4 Blanks



- VLX-TC1-BLK (Blank Plate for Rack Mounts) & VLX-TC1-RAIL (For VLX-TC1 use in rack mounts)



- IPE-DTE-1 (Dante Option Card)



- VLX-LCVR (VLX Wall Plate LAN Port Cover)



- DXB-8 (8 Button Wall Plate)



- PS0081-1 (48V 24 Watt PoE Injector) Available in -US, -AU, - EU, and -UK worldwide models.



- PS0094-2 (48V 25 Watt Wall Supply) Available in -US, -AU, - EU, and -UK worldwide models.



- IR Receiver CA0026-1



- IR Emitter CA0061-1



- IR Blaster CA0049-1

- RS-232 Adaptor (3.5mm TRS to FEMALE DB9 2-TX 3-RX) CA0052-F2T3R
- RS-232 Adaptor (3.5mm TRS to FEMALE DB9 3-TX 2-RX) CA0052-F3T2R
- RS-232 Adaptor (3.5mm TRS to MALE DB9 2-TX 3-RX) CA0052-M2T3R
- RS-232 Adaptor (3.5mm TRS to MALE DB9 3-TX 2-RX) CA0052-M3T2R



- LVR-2G 2 Gang Electrical Ring



INTRODUCTION

About

The VLX Series provides one of the most advanced IP Streaming solutions on the market utilizing Aurora's IPBaseT[®] technology, which synergizes various IP/AV standards to work together as one. It is the industry's first 4K UHD transceiver with only 1.5 Frame (25ms) latency and visually losses compression. Using a transmitter (encoder) and receiver (decoder), respectively, used to be the standard – until now. The VLX Series box or wall plates can be set up as either one to make installation, inventory, and troubleshooting easier.

Another industry first is the option slot to add other IP capabilities, like Dante[®] audio, for a more complete, distributed system. Audio, video, data, and control can be sent securely to one or many units using off-the-shelf 1G RJ-45 Ethernet switch. When the VLX is set up to be a transmitter, the 2 HDMI inputs (VLX-TC1-C, VLX-TCW2H-C) or VGA/HDMI inputs (VLX-TCW2V-2) become a source switch and the HDMI output becomes a potential loop out. When set up as a receiver, a user can select the local HDMI inputs or an IP source. Fast-switching of the sources further enhances the presentation (Matching source resolutions and frame-rate required). Regardless of how the VLX is set up, the audio can be de-embedded at any location, and/or be sent to or received from a Dante[®] enabled device. The USB is also flexible, working as a KVM and/or a high-speed data transfer (50Mbps) for memory sticks. Each VLX USB feature can also be set as a host or a device. To keep the system friendly, an OSD and integrated web server are available for easy navigation and setup of features.

Digital signage, education, corporate, and residential are just a few markets which benefit from the flexibility and low cost of the VLX Series.

Documentation

Aurora provides many documents to support the VLX series and accessories. Below is a list of the available documents that can be found on the download tab of the VLX products or the customer portal.

- VLX Series Network Switch Recommendation & Configuration
- VLX Series Protocol Guide (Available only on Customer Portal)
- IPBaseT[®] FAQ (Frequently Asked Questions)
- IPBaseT[®] VLX Series AV Evolution for an Industry Revolution (Features and the benefits over tradition Matrix)
- IPBaseT[®] Brochure
- IPBaseT[®] for Better Education

Features

- ◆ Configure as Transmitter (Encoder) or Receiver (Decoder)
 - ◆ 4K60 4:2:0/4K30 4:4:4 Over 1G CAT5e/6/6a
 - ◆ HDMI 2.0, HDCP 2.2
 - ◆ Visually Lossless with only 1.5 Frame Latency
 - ◆ 1080P to 4K and 4K to 1080P Scaling
 - ◆ 128 per source with HDCP, Larger for Non-Encrypted Sources
 - ◆ Videowall with Image Rotation
 - ◆ 1G LAN PoE
 - ◆ 2 HDMI Inputs, 1 HDMI Output (VLX-TC1-C, VLX-TCW2H-C)
 - ◆ 1 VGA/1 HDMI Inputs, 1 HDMI Output (VLX-TCW2V-C)
 - ◆ Line In/Out Stereo
 - ◆ RS-232 Serial Port & IR (In/Out)
 - ◆ On Screen Display (OSD)
 - ◆ Integrated Web Server for Configuration and control
 - ◆ USB 2.0 Host and Device ports
 - ◆ Two USB 1.1 for HID devices (VLX-TC1-C)
 - ◆ Dante® IP Audio Option
 - ◆ Front Keypad & IR Remote with lockout function
 - ◆ Auto Sense Switching
 - ◆ Rack & Under Table Mounting (VLX-TC1-C)
 - ◆ 2 Gang Mounting for Wall plates (VLX-TCW2V-C, VLX-TCW2H-C)
 - ◆ Available in White or Black (VLX-TCW2V-C, VLX-TCW2H-C)
- * *Wall plate versions require full 2 gang electrical box space. Some electrical boxes and mud rings do not accommodate the full size. Read specifications for dimensions.*

VLX-TC1-C Front



LEDs

- Power/Status – Power will light green when unit is on or in standby. Status will blink at a normal pace during regular operation and slower pace when in standby.
- Encoder/Decoder – Encoder (transmit) or Decoder (receiver) will be lit when set accordingly.
- HDMI 1/HDMI 2 – Will light accordingly based on input selection. If both are lit, then it is the remote stream when set as a decoder. If neither is lit, then no source is routed.
- 232 TX/RX – Will blink when RS-232 data is being sent or received.
- IR TX/RX – Will blink when IR signal is being sent or received
- Host/Device – For USB option. Host will be lit if set for PC to be connected to the USB. Device will be lit if set for peripherals like keyboard or mouse is to be connected.

Buttons

- Power Button – Press and hold for 5 seconds for power standby.
- Menu Button – Press and hold for 5 seconds to switch between encode/decode mode.
- Up Button - Select next input source.
- Down Button - Select previous input source.
- Enter Button – Pressing will toggle Link On/Off. This stops streamed Video, IRoIP, SoIP and USBoIP. If the VLX device is connected in the network the status led will go on/off to indicate that link has gone on/off.

Miscellaneous

- IR Window – Future use for IR remote and IR Pass through.
- IR Input – For use with external IR Receiver. If utilized, front IR window will become disabled. Note: It is important to use 5V only IR photo receiver which is with carrier and inverted. Use a stereo 3.5mm TRS connector.
- USB HID – Dual Type A USB 1.1 Connectors for keyboard/mouse

Special Functions

- Factory Default - Press Power and Menu for 5 seconds. The USB Host LED will blink to indicate factory default and the unit will reboot.
- Reboot - Press Power button for 5 seconds. Power LED go off and the board reboots.
- Secondary Firmware Image Mode - Press Power and Down button while powering up

for 5 seconds. The Host and Device LEDs will keep blinking and both Encoder and Decoder LEDs will be on.

- IP Information on RS-232 – Press and hold Up and Down for 5 seconds and the units IP information will reveal on RS-232 port at 9600 baud 8N1.

Note: Default Settings - 9600 baud rate; default IP DHCP 169.xxx.xxx.xxx range; autosense off.

VLX-TC1-C Rear



Rear

From left to right

48VDC	48 Volt DC isolated power input.
LAN	10/100/1000Mbps LAN. Can power the unit with PoE from injector or switch.
USB 2.0	50Mbps USB 2.0 Type A to be connected to a host (PC) or Type B for device (ex. Mouse, keyboard, etc.).
HDMI In 1/ In 2	HDMI inputs up to 4K30p/4:4:4 or 4K60p/4:2:0.
HDMI Out	HDMI Output to Display up to 4K30p/4:4:4 or 4K60p/4:2:0. Output can be native or scaled (e.g. from 1080p to 4K30p/4:4:4)
Audio In	Analog stereo audio input.
Audio Out	Analog stereo audio output. De-embedded audio output from HDMI stream. HDMI multichannel audio (up to 7.1) is downmixed to stereo (2 channel).
Control RS-232	Serial port pass-through and control up to 115Kbps.
Control IR Out	Infrared control output 30kHz-60kHz. IR emitter must be mono 3.5mm TS.

VLX-TCW2H-C Front



Buttons

- In 1 – Selects HDMI Input 1 (Lights Red, Green, or Blue).
- In 2 – Selects HDMI Input 2 (Lights Red, Green, or Blue).
- Stream – Selects remote stream assigned when set as decoder (Lights Red, Green, or Blue). If held for 5 sec will switch between encode and decode modes. Stream button will light blue when in encode mode.

Connectors

- HDMI In 1/2 – HDMI inputs up to 4K30 4:4:4/4K60 4:2:0.
- HDMI Out – HDMI Output to Display.
- RS-232 – Serial port pass-through and control up to 115Kbps.
- IR Output – For InfraRed output of 30kHz-60kHz. Uses 3.5mm TS emitter.
- Audio In – Stereo audio input.
- Audio Out – Audio de-embedded output.
- Ethernet – 10/100 LAN.
- USB – USB 2.0 Type A to be connected to a host (PC) or device (ex. Mouse, keyboard, etc.).

Miscellaneous

- IR Window – Future use for IR remote or IR pass-through.

Special Functions

- Factory Default - Press In1 and In2 button till white LED turns on for a second. Release the switches once the white led turns on, on both the buttons. The unit will reboot automatically after factory default.
- Reboot - Press In1 button for 5 seconds. All lit LEDs will be off now and the board reboots.
- Secondary Firmware Image Mode - Press In1 and In2 button while powering up for 5 seconds. The LED in buttons In1 and In2 will light Red once the board has finished booting to indicate secondary mode. This may be necessary if for some reason the firmware becomes corrupted during a firmware update.

LED Indications

- When power is first applied, all front LEDs will light white for a second.
- All LEDs will light white to indicate that the firmware update is in progress.
- Selected input source LED will light red.
- Encoder mode is indicated by a blue led on stream button.
- Both **In1** and **In2** LEDs will light Red to indicate secondary mode.

Note: Default Settings - 9600 baud rate; default IP DHCP 169.xxx.xxx.xxx range; autosense off.

VLX-TCW2V-C Front



Buttons

- In 1 – Selects VGA (Lights Red, Green, or Blue).
- In 2 – Selects HDMI Input 2 (Lights Red, Green, or Blue).
- Stream – Selects remote stream assigned when set as decoder (Lights Red, Green, or Blue). If held for 5 sec will switch between encode and decode modes. Stream button will light blue when in encode mode.

Connectors

- VGA In – VGA input up to 1900 x 1200 @ 60Hz
- HDMI In – HDMI inputs up to 4K30/4:4:4 or 4K60/4:2:0.
- HDMI Out – HDMI Output to Display.
- RS-232 – Serial port pass-through and control up to 115Kbps.
- IR Output – For InfraRed output of 30kHz-60kHz. Uses 3.5mm TS emitter.
- Audio In – Stereo audio input.
- Audio Out – Audio de-embedded output.
- Ethernet – 10/100 LAN.
- USB – USB 2.0 Type A to be connected to a host (PC) or device (ex. Mouse, keyboard, etc.).

Miscellaneous

- IR Window – Future use for IR remote or IR pass-through.

Special Functions

- Factory Default - Press In1 and In2 button till white LED turns on for a second. Release the switches once the white led turns on, on both the buttons. The unit will reboot automatically after factory default.
- Reboot - Press In1 button for 5 seconds. All lit LEDs will be off now and the board reboots.
- Secondary Firmware Image Mode - Press In1 and In2 button while powering up for 5 seconds. The LED in buttons In1 and In2 will light Red once the board has finished booting to indicate secondary mode. This may be necessary if for some reason the firmware becomes corrupted during a firmware update.

LED Indications

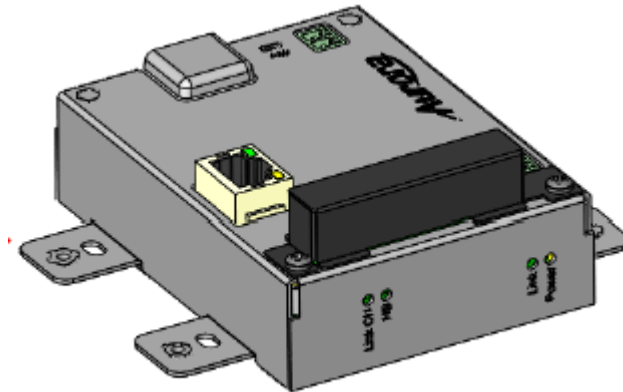
- When power is first applied, all front LEDs will light white for a second.
- All LEDs will light white to indicate that the firmware update is in progress.
- Selected input source LED will light red.
- Encoder mode is indicated by a blue led on stream button.
- Both **In1** and **In2** LEDs will light Red to indicate secondary mode.

VGA Port Resolutions

- 800x600
- 1024x768
- 1280x720
- 1280x768
- 1280x800
- 1280x960
- 1280x1024
- 1360x768
- 1440x900
- 1600x1200
- 1680x1050
- 1920x1080

Note: Default Settings - 9600 baud rate; default IP DHCP 169.xxx.xxx.xxx range; autosense off.

VLX-TCW2H-C & VLX-TCW2V-C Rear

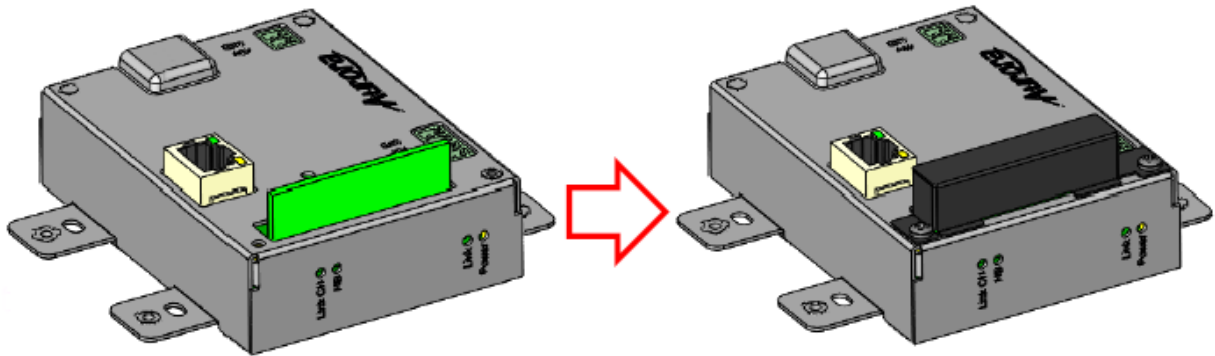


Rear

- 48VDC – 48 Volt DC isolated power input.
- LAN – 10/100/1000Mbps LAN. Can power the unit with PoE from injector or switch.
- RS-232 – Serial port pass-through and control up to 115Kbps. Also, has 5V for connection to DXB-8 8 button wall controller.
- Expansion Slot for Dante option. Cover supplied for card protection.

Wall plate versions require full 2 gang electrical box space. Some electrical boxes and mud rings do not accommodate the full size. VLX-TCW2 wall box dimensions are 3.728" x 2.83" x 1.404". Wall box portion depth is 1.404" without option card and 2.25" with option card.

VLX-TC1-C Dante Option Slot



- Option Card Slot for Dante option.

Note: The MAC address for the Dante option will be on the card label.

VLX-TCW2 Wall Plate Additional Button & LED Functions

LED Indications

- Encoder/Decoder Indication - Blue LED to be lit on Stream button in Encoder Mode.
- Source Indication - Red LED to be lit on the button corresponding to the source.

Button Functionalities

- Secondary boot - Press and hold the IN2 button while booting.
- Factory default - Press and hold the IN2 and Stream button for 5 seconds.
- Encoder Decoder Selection - Press and Hold Stream button for 5 seconds
- Reboot - Press and Hold IN1 button for 5 seconds.

UNDERSTANDING THE BASICS

Direct Connection with No Ethernet Switch

The VLX Series is designed to automatically tunnel the video, audio, USB, RS-232, and IR if they are connected without an Ethernet switch.

1GbE Ethernet Switch

It is important to use a non-blocking IGMP 1GbE switch with IGMP snooping and Jumbo packets. The size of the switch is based on the requirements of the project. With this in mind, consider if extra port capacity is required for future expansion. If you run out of port capacity, you can always add another 1GbE switch in the future. The VLX, when set to encoder (TX), determines the bandwidth that will be multicast across the network. 24bit 4k@30Hz can peak at about 850Mbps and 425Mbps for 24bit 1080p@60Hz (Data Rate in bits per second = Color Depth x Horizontal Resolution x Vertical Resolution x Frame Rate) but typically averages 218Mbps for full motion 4K video. This does not include the 10/100 LAN, 50Mbps USB, RS-232, IR over the same transmission if required. If 10 units are set as encoders, and 4K@30Hz is the desired video resolution, then 8.5Gbps of bandwidth will be required if uplinked to another switch. If the available bandwidth between the two 1GbE switches is less than 8.5Gbps, then packets will drop and information will be lost. It is also a good idea to take into account overhead and assume 15% bandwidth loss to play it safe. Since each port is bi-directional 1Gbps, it enables any port to be used as an encoder or decoder. The AV industry is used to standard distribution topology limitations of 4x4, 8x8, 16x16, etc. With networked based video distribution, a 48 port 1GbE switch as an example can be 24x24, 1x47, 47x1, 12x36, etc. If bandwidth is tight the VLX has the ability to cap the bandwidth at 200Mbps which will work well for most applications. (see [Ethernet Bandwidth Usage](#) section for more detailed information)

Network Infrastructure

The raw network cabling as well as the patch cables are as important as the switch. When using copper, CAT5e, 6, or 6a cable is preferred for optimal performance and is important to follow the standard rules for running Ethernet cables. No sharp bends, coiling, putting near power lines, grouping tightly together with other LAN cables, etc. Shielding is not necessary but can be used for noisy environments.

Isolated Network or Users Network

When discussing a networked based video solution, many times it is assumed it has to be on the client's network. This is not true. The application determines the type of network to be used. For example, if it is simply being used as a typical AV matrix switch with no distribution throughout the facility, then a 1GbE switch can be used just for that room. Just because it is Ethernet based does not mean it has to be used

on the main network. The Ethernet switch is simply used as the end point for all the cables and the glue that holds everything together. In other words, it takes the place of the standard AV matrix switch topology. If only remote control is required from the main network, then connect the 1GbE switch to the main network and allow the control data between the 1GbE switch VLAN and the main network. Even if the VLAN is part of the main network it does not mean you will use all the bandwidth. The purpose of IGMP, is to only send the multicast data to the ports specified, which would be where the VLX units are connected to. Non-blocking switch assures full bandwidth is available for all ports as required.

Controlling the VLX

To simplify control of the VLX, each unit can be controlled via. It can also be controlled from other Aurora control products or 3rd party control systems with the available VLX API. In order to obtain the VLX Server API commands you must be dealer status otherwise an NDA is required and is at the discretion of Aurora. The VLX can also work without the server as a 3rd party control can communicate directly to each unit to change settings or make routes. This makes the VLX extremely flexible and for low cost smaller systems very cost effective.

Controlling the VLX for Redundancy

Multiple control systems can run on the same network for redundancy. It is important only one communicates at any given time or incomplete commands may occur between units communicating simultaneously.

EDID and its Importance

One of the most forgotten setup procedures in AV systems is the EDID. The EDID comes from the destination (display, VTC, recorder, etc.) and must be saved into the encoder and decoder HDMI input ports. This allows the source (Blu-ray, computers, etc.) to know the capabilities of the destination. This includes the audio type if any, video resolution and timing, color space, color depth, and more. If no EDID is present an HDMI device will revert to lowest resolution in DVI mode which also means no audio. If the wrong EDID is used, the image may look pink, green, or have no image at all. To make matters more complex, if different destinations/displays are in use in a matrix configuration, then it is important to use an EDID with a common denominator or only one or the other destination may work. In an ideal installation, all the destinations should have the same capabilities for optimal performance. If this is not possible a scaler may have to be implemented to assist in the compatibility.

For example, there are 2 displays one 1080p the other 4k UHD. If the EDID of the 4K display is used, the 1080p will not see an image if the source is capable of 4K. If the 1080p EDID is used, then both will see the image but the 4K will never benefit from 4K content. In a situation where this is unacceptable, a 4K scaler can be used on the 1080p screen to down scale the 4K content so the 4K EDID can be used and

the better screen can have a benefit. Note scalers do add frame latency and can affect image quality based on the quality of the scaler. This is why it is always ideal to use destinations with similar capabilities for optimal performance.

Audio can be impacted just as easily. If a destination is 6-channel surround sound capable and the other destination is not, then the EDID from the 5.1 destination cannot be used, or there will be no audio on the other destination. In most commercial installations, it should not be an issue to choose the lowest common denominator, which is 2-channel audio, but in cases where you must have surround sound then a down-mixer for the 2-channel destination must be used.

In some cases, a custom EDID could be created, as the audio and video are mismatched between the destinations. This can occur for example, when one destination has 4K 2-channel audio and the other 1080p with multichannel surround sound. If the EDID of the 1080p destination is used, audio will not be present on the 4K destination. If the 4K EDID is used, there will be no video present on the 1080p destination. The only way to solve this issue, is a new EDID combining the common features. In this case an EDID which is set at 1080p with 2-channel audio is the solution.

Videowall Capabilities

The VLX videowall mode has the ability to take in up to a 4K UHD signal and create a low latency high quality videowall up to 8x8 in size. The way the mode works is by dividing the input resolution by the amount of displays. For example, a 2x2 videowall will become four 1080p signals from a 4K UHD signal. The VLX also has bezel compensation to create a seamless window pane effect.

Ethernet Bandwidth Usage

The VLX streaming bandwidth is dynamic with the compression a low fixed 8:1 compression. With no USB activity and a still image fed into a decoder the VLX will use as little as 216Kbps of network bandwidth. Maximum throughput is 820Mbps.

USB Network Bandwidth Requirement:

- When USB devices are attached but there is no activity, the network bandwidth requirement is almost 0.
- For non-isochronous USB devices, network performance only impacts the performance of the USB device. It won't impact USB devices' functionality.
- For isochronous USB devices (for example, USB audio), the network latency may impact the functionality of this kind of device. If the network latency is too long, iso packets may be discarded and causes audio glitch. It is important to use fast-leave high quality switches for

this application.

- For most of USB devices, the network bandwidth requirement will be almost the same as what it takes on USB bus.

Typical Video Network Bandwidth:

- Still frame < 216Kbps
- Web browsing 70~100Mbps (1920x1080) 60fps
- YouTube full screen 21~132Mbps (1920x1080) 60fps
- Movie average 165~315Mbps (1920x1080) 60fps

Bandwidth Table:

Following table is the network bandwidth requirement matrix which measured from playing a video clip. The video clip can be downloaded from http://download.microsoft.com/download/a/d/6/ad6fc147-e95f-4ffd-a2e8-cbd09ca91b00/Amazon_1080.exe (107MB). The average network bandwidth is measured by profiling Ethernet MAC layer traffic. The value in () is the performance variation.

Video Resolution	Quality Level	Max Frame Rate	Avg. Network Bandwidth (Mbps)
3840x2160 (2160p30)	Auto	30	218 (146~268)
1920x1080 (1080p)	Auto	60	133 (80~210)
1280x720 (720p)	Auto	60	147 (112~177)
1600x1200 (UXGA)	Auto	60	81 (57~105)
1280x1024 (SXGA)	Auto	60	113 (79~150)
1024x768 (XGA)	Auto	60	81 (72~120)
800x600 (SVGA)	Auto	60	66 (49~82)
640x480 (VGA)	Auto	60	43 (29~56)

HARDWARE INSTALLATION

Network Setup

1. Connect a 1GbE network switch and make certain IGMP Snooping and Jumbo/MTU Packet features are enabled as per the VLX Series Network Switch Recommendations and Configuration document which can be found on the Aurora website. VLX requires Jumbo/MTU Packet of 8192 or better for full 4K video streaming.
2. Connect CAT cable RJ-45 accordingly to the network switch and to the VLX units.

Encoder Setup

1. Plug HDMI source(s) into the inputs. Local display should be connected to the HDMI output. Connect any other RS-232, IR, USB, or audio accordingly.
2. Connect power via 48v red euro connector or PoE via LAN connection. Unit will take about 30 seconds to initialize.
3. Make certain the unit's LED is set to Encode. If not, for box version use the front menu button by holding for 5 seconds or the stream button on the wall plate version.
4. For the box version select the input to be streamed using the front up or down buttons to choose HDMI 1 or 2. The HDMI 1/2 LED will light accordingly.
5. Every VLX unit has a unique MAC and IP addresses. It can be changed using through the built-in setup web pages. It is important to make certain each unit has its own unique IP and Host Name.

Decoder Setup

1. Plug the display into the HDMI output. If local sources will also be connected to the decoder, use the HDMI inputs 1 and/or 2. Connect any RS-232, IR, USB, or audio accordingly.
2. Connect power via 48v red euro connector or PoE via LAN connection. Unit will take about 30 seconds to initialize.
3. Make certain the unit's LED is set to Decode. If not, for box version, use the front menu button by holding for 5 seconds or the stream button on the wall plate version.
4. For the box version select the input to be streamed using the front up or down buttons to choose HDMI 1, 2, or stream. The HDMI 1/2 LED will light accordingly. If both are lit, then stream is selected. For the wall plate use the labeled buttons accordingly.
5. Every VLX unit has a unique MAC and IP addresses. It can be changed using through the built-in web setup pages. It is important to make certain each unit has its own unique IP and Host Name.

Control Setup

1. Ensure that the IP address of the PC is in **169.254.xx.xx** domain if factory default units or the IP Address within the range of what has been set for the units.
2. Launch the windows application **IPBaseT Manager** available on the Aurora customer portal.
3. The units on the network will populate into the encoder and decoder fields accordingly.
4. This will allow you to initially identify and communicate with the built-in web pages to set up each unit or to communicate directly with the VLX protocol.

Dante Option Card Setup

1. Remove power from the box or wall plate unit.
2. If the Dante option is not already installed remove the 4 screws from each side of the VLX unit for the box version to remove the top cover or the 2 screws on the rear of the wall plate version to remove the option card cover.
3. Note the MAC address on the IPE-DTE card before installing into the unit to identify which unit the card is associated to. The Dante option will have its own MAC and IP Address independent of the VLX unit.
4. Insert IPE-DTE card into the edge connector. Note on the box version there is a silk screen outline showing which direction it should be installed. Failure to install in the correct orientation could result in damage to the IPE-DTE card.
5. Reassemble the box or wall plate and power on.

Encoder Mode:

Line in audio can be routed either to Dante or HDMI (to replace HDMI audio). Selection of this can be done from web page or API.

Decoder Mode:

Line out audio can be from Dante or HDMI.

Important:

- Take note of the MAC Address of every unit. It can be found on the underside or rear of the unit. The MAC Address is how you will identify the unit relative to its location.
- Make certain all units are using the latest firmware.
- Remember to setup EDID for proper operation.

Web Setup Pages

Web Setup pages can be accessed by typing in the IP address of the unit followed by /setup (example: 192.168.100.1). You will then be prompted for a password. Default password is admin. Make certain if all the VLX units are already connected to the 1GbE network that each VLX web server has a unique IP Address or there will be communication issues. The images below may change with firmware revisions as we are always enhancing the capabilities.

Encoder Mode Web Pages

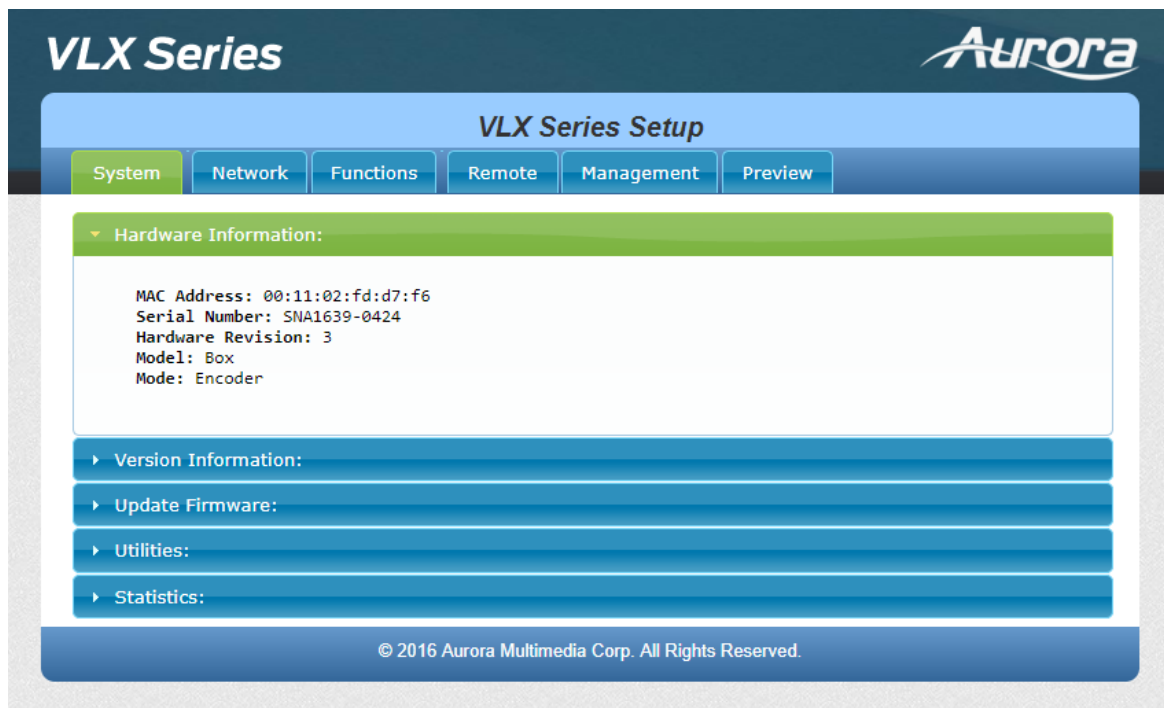
The Encoder pages are comprised of 4 tabs, System, Videowall, Network, and Functions. The videowall tab will do nothing for encoder mode at this time.

System Tab

The System Tab has 4 selections of Version Info, Updating of Firmware, Utilities and Statistics.

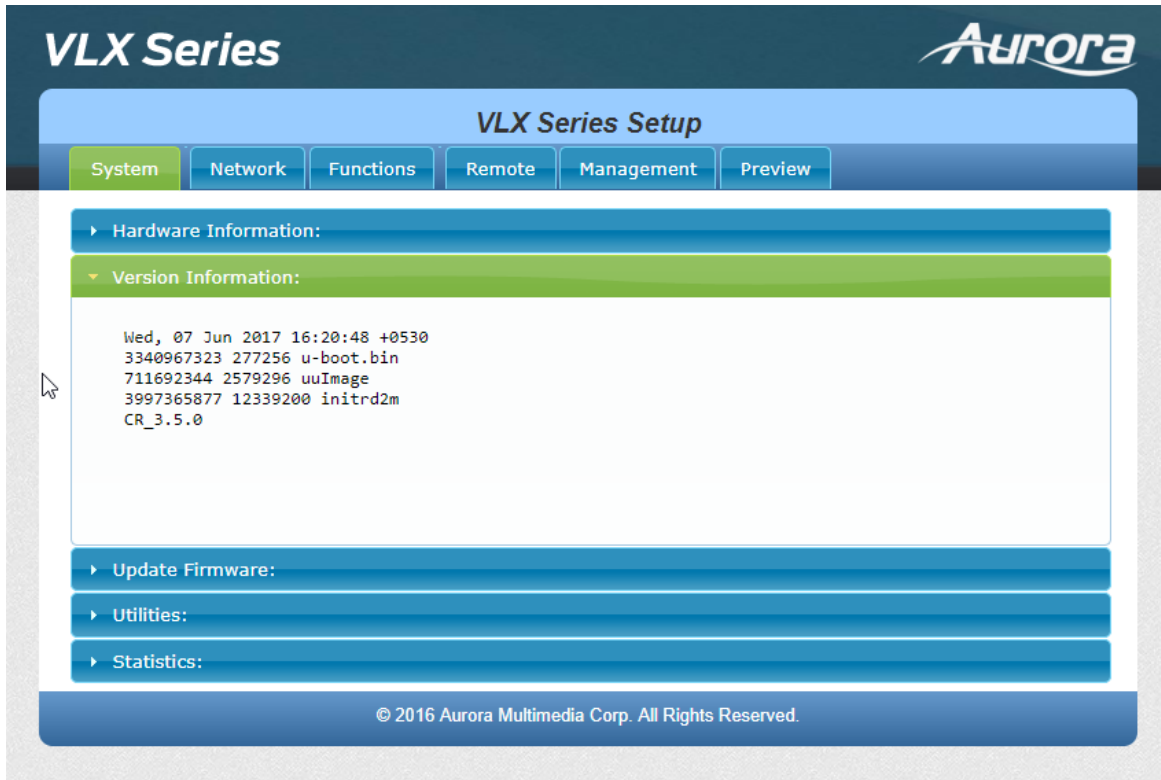
Hardware Information

Shows the Units MAC Address, Serial Number and Mode.



Version

Version reports back the current firmware version. This will help to not only make choices for updating firmware if necessary but by knowing the firmware the user will know the current capabilities that can be expected of the unit.



The screenshot displays the 'VLX Series Setup' web interface. At the top, the 'VLX Series' logo is on the left and the 'Aurora' logo is on the right. Below the title bar, there are navigation tabs: 'System' (highlighted in green), 'Network', 'Functions', 'Remote', 'Management', and 'Preview'. The main content area is divided into several sections, each with a blue header bar and a right-pointing arrow:

- Hardware Information:
- Version Information: (highlighted in green)
- Update Firmware:
- Utilities:
- Statistics:

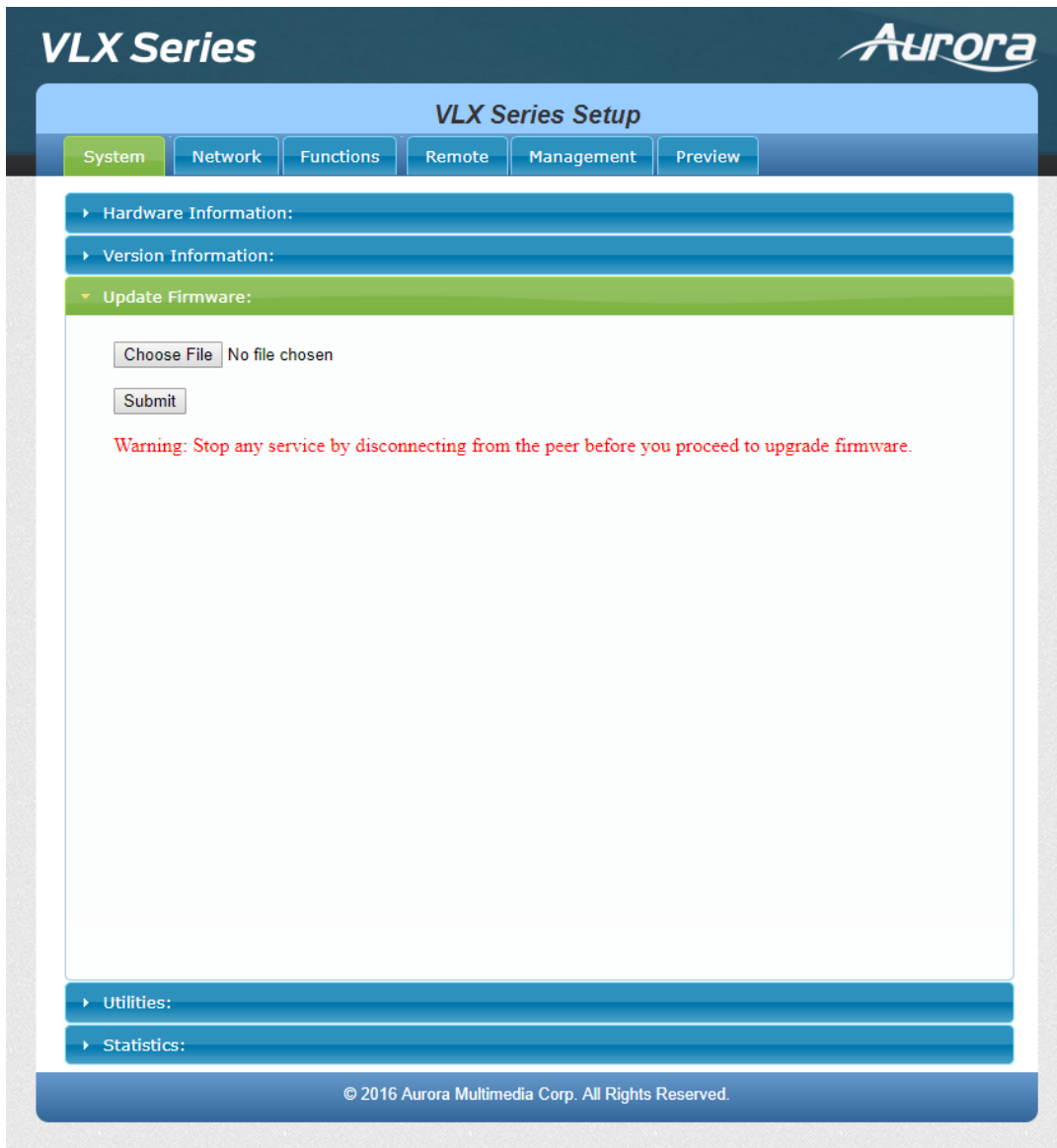
The 'Version Information' section contains the following text:

```
Wed, 07 Jun 2017 16:20:48 +0530
3340967323 277256 u-boot.bin
711692344 2579296 uuImage
3997365877 12339200 initrd2m
CR_3.5.0
```

At the bottom of the interface, a blue footer bar contains the copyright notice: © 2016 Aurora Multimedia Corp. All Rights Reserved.

Update Firmware

If updating firmware is necessary, this selection allows a user to select the firmware file and upload to the unit. When the process is done, a notification will appear.



The screenshot displays the 'VLX Series Setup' web interface. At the top, the 'VLX Series' logo is on the left and the 'Aurora' logo is on the right. Below the header is a navigation bar with tabs for 'System', 'Network', 'Functions', 'Remote', 'Management', and 'Preview'. The 'System' tab is selected. The main content area is divided into sections: 'Hardware Information:', 'Version Information:', 'Update Firmware:', 'Utilities:', and 'Statistics:'. The 'Update Firmware:' section is highlighted in green and contains a 'Choose File' button with the text 'No file chosen' next to it, and a 'Submit' button below it. A red warning message reads: 'Warning: Stop any service by disconnecting from the peer before you proceed to upgrade firmware.' At the bottom of the page, a footer contains the copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

Utilities

The selection allows factory defaults, remote rebooting, resetting of EDID as well as the ability to manually enter API commands. The Host ID can also be set up here.

The screenshot displays the 'VLX Series Setup' web interface for an Aurora device. The 'Utilities' section is expanded, showing several configuration options:

- Commands:** Includes buttons for 'Factory Default' and 'Reboot'. Below is a checkbox for 'Locate Device' with an 'Apply' button.
- Settings:**
 - Device Type:** Radio buttons for 'Encoder' (selected) and 'Decoder'. 'Apply' button.
 - Auto Sense:** Radio buttons for 'Enable' (selected) and 'Disable'. 'Apply' button.
 - Local Display Source:** Radio buttons for 'HDMI-1' (selected) and 'HDMI-2'. 'Apply' button.
 - Stream Source:** Radio buttons for 'HDMI-1' (selected) and 'HDMI-2'. 'Apply' button.
 - HDCP Version:** Radio buttons for 'HDCP 1.4 & 2.2' (selected), 'HDCP 1.4', and 'None'. 'Apply' button.
 - Audio Input:** Radio buttons for 'HDMI' (selected), 'LineIn', and 'None'. A checkbox for 'Limit HDMI Audio bitrate' is also present. 'Apply' button.
 - Analog Audio Output:** Radio buttons for 'Enabled' (selected) and 'Disabled'. 'Apply' button.
 - Dante Audio:** Radio buttons for 'HDMI' (selected), 'LineIn', and 'None'. 'Apply' button.
 - LineIn Volume:** A slider set to 5.
 - Audio Mute:** Radio buttons for 'Mute' and 'Unmute' (selected). 'Apply' button.
 - Debug Console:** Radio buttons for 'Enable' (selected) and 'Disable'. 'Apply' button.
 - Front Panel Lock:** Radio buttons for 'Enable' and 'Disable' (selected). 'Apply' button.
- Console API Command:** A text input field with an 'Apply' button and an 'Output' text area below it.

At the bottom of the interface, there is a 'Statistics' section and a copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

Statistics

This selection is very useful when diagnosing the unit as it reveals important information about the unit itself. Everything from MAC, IP, EDID detail, Video Timing and more is all available to help see the state of the unit.

The screenshot displays the 'VLX Series Setup' web interface. At the top, there is a navigation bar with tabs for 'System', 'Network', 'Functions', 'Remote', 'Management', and 'Preview'. The 'Statistics' section is expanded, showing three sub-sections: 'State Machine', 'Network', and 'Video'.

State Machine
State: s_attaching

Network
ID (Host Name): 0424
IP Address: 192.168.1.150
Subnet Mask: 255.255.255.0
Default Gateway: 192.168.1.1
MAC Address: 001102FDD7F6
Casting Mode: Multicast Mode
Link Status: on
Link Mode: 1G

Video
EDID Used:
00 ff ff ff | ff ff ff 00 | 04 69 c4 23 | 0b eb 00 00 |
0c 1a 01 03 | 80 33 1d 78 | 2a e5 95 a6 | 56 52 9d 27 |
10 50 54 bf | ef 00 d1 c0 | b3 00 95 00 | 81 80 81 40 |
81 c0 71 4f | 01 01 02 3a | 80 18 71 38 | 24 40 58 2c |
45 00 fd 1e | 11 00 00 1e | 00 00 00 ff | 00 47 33 4c |
4d 54 4a 30 | 32 37 34 30 | 33 0a 00 00 | 00 fc 00 41 |
53 55 53 20 | 56 43 32 33 | 39 0a 20 20 | 00 00 00 fd |
00 32 4b 18 | 53 11 00 0a | 20 20 20 20 | 20 20 01 93 |
02 03 22 71 | 4f 01 02 03 | 11 12 13 04 | 14 05 0e 0f |
1d 1e 1f 90 | 23 09 17 07 | 83 01 00 00 | 65 03 0c 00 |
ff ff 8c 0a | d0 8a 20 e0 | 2d 10 10 3e | 96 00 04 03 |
00 00 00 18 | 8c 0a d0 8a | 20 e0 2d 10 | 10 3e 96 00 |
10 09 00 00 | 00 18 8c 0a | d0 90 20 40 | 31 20 0c 40 |
55 00 04 03 | 00 00 00 18 | 8c 0a d0 90 | 20 40 31 20 |
0c 40 55 00 | 10 09 00 00 | 00 18 01 1d | 00 bc 52 d0 |
1e 20 b8 28 | 55 40 10 09 | 00 00 00 1e | 00 00 00 41 |

Local Video Output:
attached=n

Video Timing Information:
Timing Table: Index[13] [1920]x[1080] [60]Hz
Pixel Rate: 148500KHz, Htotal: 2200, Vtotal: 1125
Hbp: 148, Vbp: 36, Hsw: 44, Vsw: 5
Progressive, HPos, VPos
Color depth: [0]
HDCP: [off]
HDCP convert: Disable
Capture windows: [1920]x[1080] [60]Hz
Compress windows: [1920]x[1080] [60]Hz
Active windows: [1920]x[1080] [60]Hz
CRT windows: [1920]x[1080]
Scan Mode: Progressive
Signal Type: HDMI 16:9

© 2016 Aurora Multimedia Corp. All Rights Reserved.

Network Tab

The Network tab allows the setup of the IP address, Subnet, and Gateway. In addition, the mode of point to point (Unicast) or matrixing (Multicast) can be selected under Casting mode.

The screenshot shows the 'VLX Series Setup' interface with the 'Network' tab selected. The interface includes a navigation bar with tabs for System, Network, Functions, Remote, Management, and Preview. The 'IP Setup' section contains three radio buttons for IP Mode: 'Auto IP', 'DHCP', and 'Static' (which is selected). Below this are input fields for IP Address (192.168.1.150), Subnet Mask (255.255.255.0), and Default Gateway (192.168.1.1), each followed by an 'Apply' button. The 'Host ID' section has an input field containing '0424' and an 'Apply' button. The 'Host Name' section has an input field containing 'vlx-series' and an 'Apply' button. A footer at the bottom reads '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

VLX Series **AURORA**

VLX Series Setup

System **Network** Functions Remote Management Preview

IP Setup

IP Mode: Auto IP DHCP Static

IP Address:

Subnet Mask:

Default Gateway:

Host ID

Host Name

© 2016 Aurora Multimedia Corp. All Rights Reserved.

Functions Tab

The Functions tab has selections pertaining to the Video over IP, Maximum bit Rate which is useful for bandwidth restricted networks, and USB over IP settings.

The screenshot displays the 'VLX Series Setup' interface with the 'Functions' tab selected. The interface is divided into two main sections: 'Video over IP' and 'USB over IP'. The 'Video over IP' section includes checkboxes for 'Enable Video over IP' and 'Enable Video Wall', both of which are checked. Below these is a 'Maximum Bit Rate' dropdown menu set to 'Best Effort'. The 'Maximum Frame Rate' is set to 'Capture up to 100% of frames' with a corresponding slider. An 'Apply' button is located at the bottom right of this section. The 'USB over IP' section includes a checked 'Enable USB over IP' checkbox. Under 'Compatibility Mode', there are two checkboxes: 'Mouse not responding well (Check when USB mouse responding is slow and queer)' which is unchecked, and 'K/M over IP (Uncheck when mouse/keyboard/touch panel not working as expected)' which is checked. An 'Apply' button is also present at the bottom right of this section. The footer of the interface contains the copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

VLX Series **Aurora**

VLX Series Setup

System Network **Functions** Remote Management Preview

Video over IP

Enable Video over IP

Enable Video Wall

Maximum Bit Rate: Best Effort

Maximum Frame Rate: Capture up to 100% of frames

Apply

USB over IP

Enable USB over IP

Compatibility Mode:

Mouse not responding well (Check when USB mouse responding is slow and queer)

K/M over IP (Uncheck when mouse/keyboard/touch panel not working as expected)

Apply

© 2016 Aurora Multimedia Corp. All Rights Reserved.

Remote Tab

The Remote tab has options pertaining to RS232 control.

The screenshot shows the 'VLX Series Setup' web interface. At the top, there is a dark blue header with 'VLX Series' on the left and the 'Aurora' logo on the right. Below the header is a light blue bar with the title 'VLX Series Setup'. A navigation menu contains six tabs: 'System', 'Network', 'Functions', 'Remote' (highlighted in green), 'Management', and 'Preview'. The main content area is titled 'Serial over IP' and contains the following settings:

- Enable Serial over IP
- Operation Mode:**
 - Redirection
 - Telnet
- Baudrate Setting:**
 - Baudrate:** 115200
 - Data bits:** 8
 - Parity:** None
 - Stop bits:** 1

An 'Apply' button is located at the bottom right of the settings area. At the bottom of the page, a dark blue footer contains the text: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

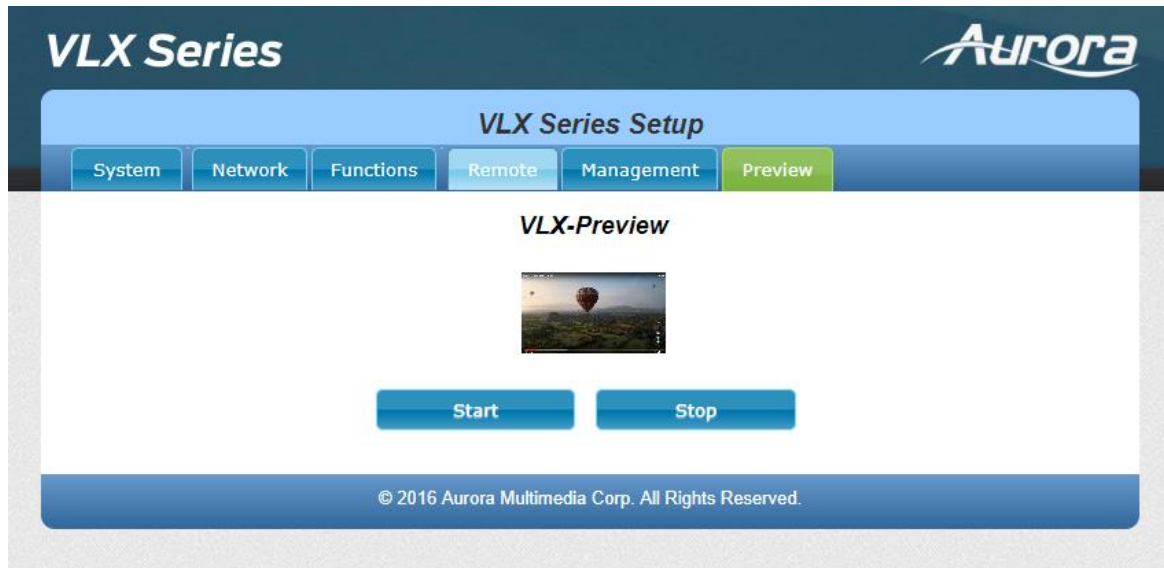
Management Tab

The Management tab manages routing of streaming video sources and mode selection and configuration of serial over IP settings.

The screenshot shows the 'VLX Series Setup' interface with the 'Management' tab selected. The interface includes a navigation bar with tabs for System, Network, Functions, Remote, Management, and Preview. The 'Update Settings' section contains a 'Settings Type' dropdown menu set to 'Recovery', a 'Config File Name' field with a 'Choose File' button and the text 'No file chosen', and an 'Upload' button. The 'Backup Settings' section contains a 'Download' button. The footer of the interface displays the copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

Preview Tab

The Preview tab allows you to look at the active video source.




Decoder Mode Web Pages

System Tab

The System Tab has 5 selections of Version Info, Updating of Firmware, Utilities, Statistics, and Remote.

Hardware Information

Shows the Units MAC Address, Serial Number and Mode.



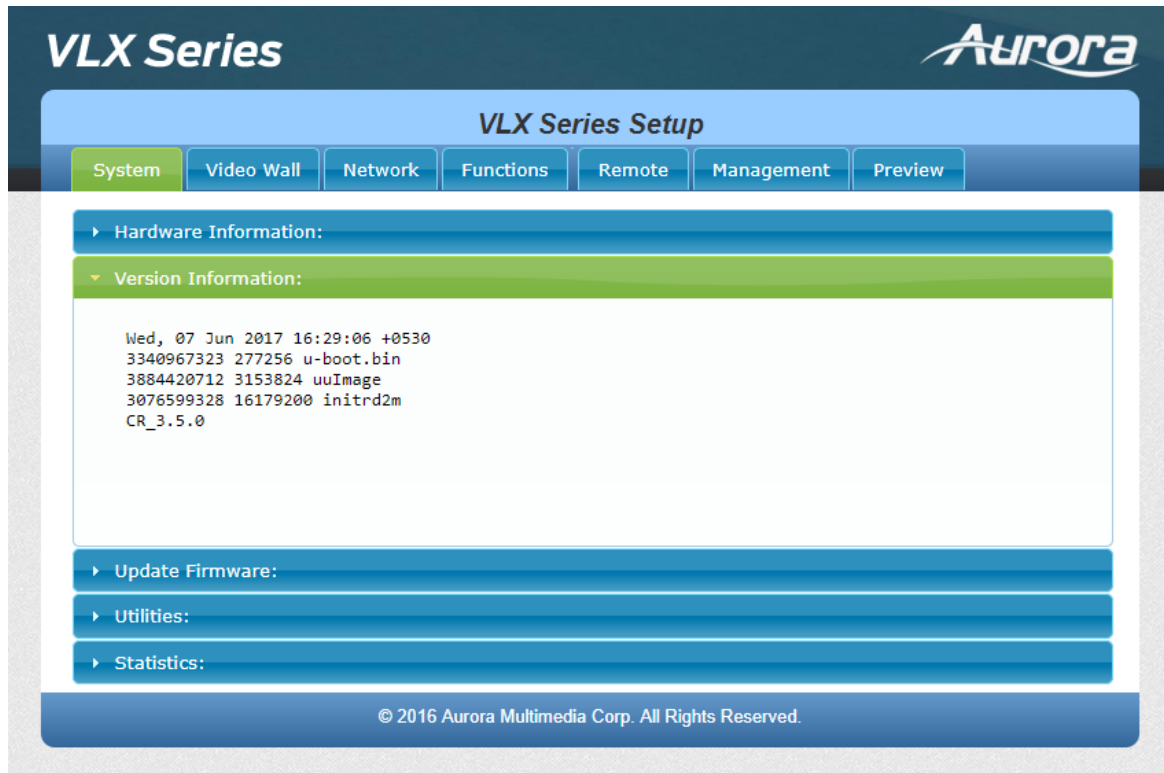
The screenshot displays the 'VLX Series Setup' web interface. At the top left, it says 'VLX Series' and at the top right is the 'Aurora' logo. Below the header is a navigation bar with tabs: 'System' (selected), 'Video Wall', 'Network', 'Functions', 'Remote', 'Management', and 'Preview'. The main content area is titled 'VLX Series Setup' and features a green header for 'Hardware Information:'. Below this, the following details are listed:

- MAC Address: 00:11:02:fd:d7:f6
- Serial Number: SNA1639-0424
- Hardware Revision: 3
- Model: Box
- Mode: Decoder

Below the hardware information, there are four blue buttons with right-pointing chevrons, labeled: 'Version Information:', 'Update Firmware:', 'Utilities:', and 'Statistics:'. At the bottom of the interface, a footer contains the text: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

Version

Version reports back the current firmware version. This will help to not only make choices for updating firmware if necessary but by knowing the firmware the user will know the current capabilities that can be expected of the unit.



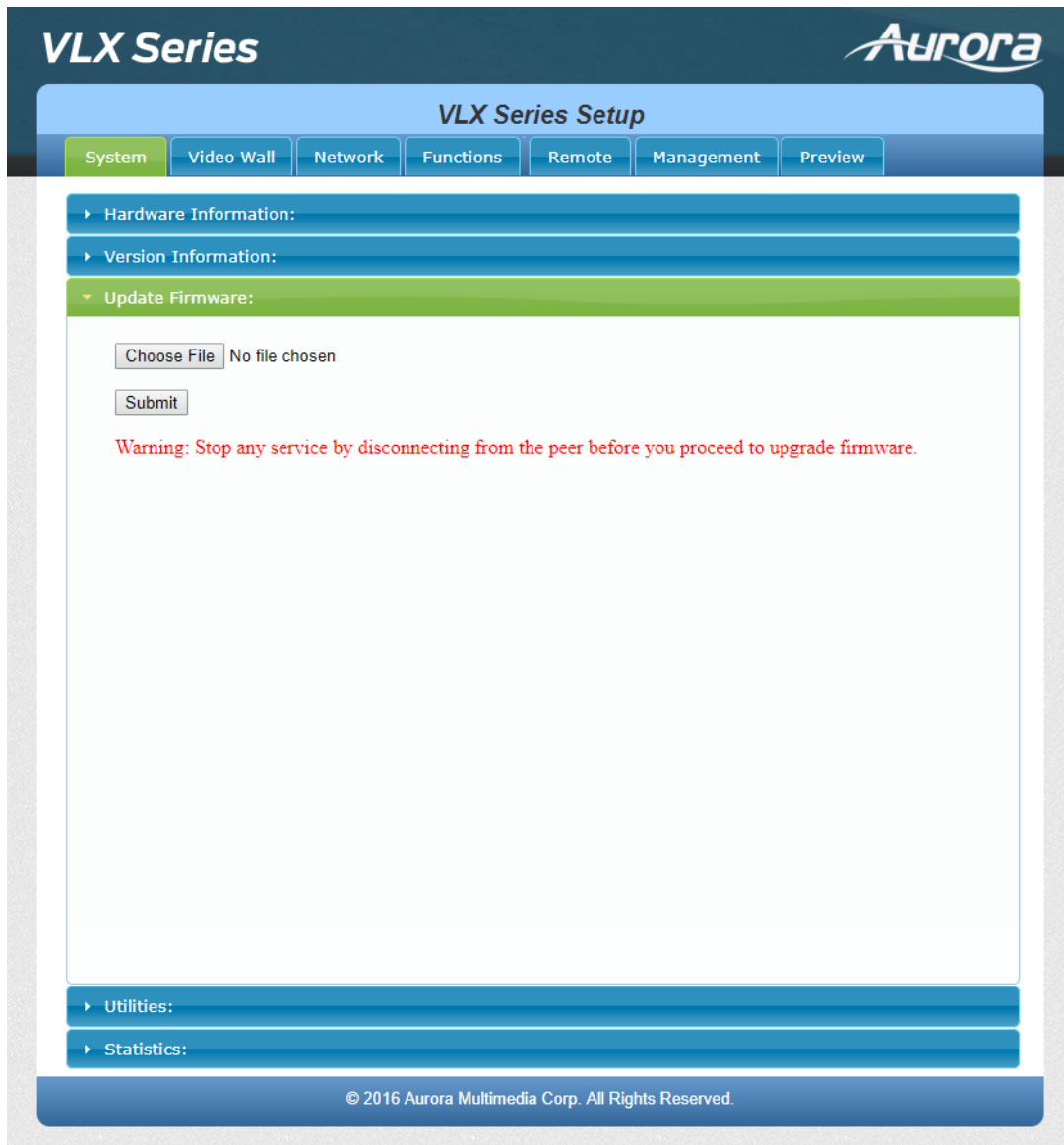
The screenshot displays the 'VLX Series Setup' web interface. At the top, the 'VLX Series' logo is on the left and the 'AURORA' logo is on the right. Below the title bar, there is a navigation menu with tabs for 'System', 'Video Wall', 'Network', 'Functions', 'Remote', 'Management', and 'Preview'. The 'System' tab is currently selected. Underneath, there are several expandable sections: 'Hardware Information:', 'Version Information:', 'Update Firmware:', 'Utilities:', and 'Statistics:'. The 'Version Information:' section is expanded, showing the following text:

```
Wed, 07 Jun 2017 16:29:06 +0530  
3340967323 277256 u-boot.bin  
3884420712 3153824 uuImage  
3076599328 16179200 initrd2m  
CR_3.5.0
```

At the bottom of the interface, a copyright notice reads: © 2016 Aurora Multimedia Corp. All Rights Reserved.

Update Firmware

If updating firmware is necessary, this selection allows a user to select the firmware file and upload to the unit. When the process is done, a notification will appear.



The screenshot displays the 'VLX Series Setup' web interface. At the top left, the text 'VLX Series' is visible, and at the top right is the 'Aurora' logo. Below the header is a navigation bar with tabs for 'System', 'Video Wall', 'Network', 'Functions', 'Remote', 'Management', and 'Preview'. The 'System' tab is currently selected. The main content area is titled 'VLX Series Setup' and contains several expandable sections: 'Hardware Information:', 'Version Information:', 'Update Firmware:', 'Utilities:', and 'Statistics:'. The 'Update Firmware:' section is expanded and shows a 'Choose File' button with the text 'No file chosen' next to it, and a 'Submit' button below. A red warning message is displayed: 'Warning: Stop any service by disconnecting from the peer before you proceed to upgrade firmware.' At the bottom of the interface, a copyright notice reads: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

Utilities

The selection allows factory defaults, remote rebooting, resetting of EDID as well as the ability to manually enter API commands.

The screenshot displays the 'VLX Series Setup' web interface. At the top, there is a navigation bar with tabs for 'System', 'Video Wall', 'Network', 'Functions', 'Remote', 'Management', and 'Preview'. The 'Utilities' section is expanded, showing several configuration panels:

- Commands:** Includes buttons for 'Factory Default' and 'Reboot'. Below these is a checkbox for 'Locate Device' with an 'Apply' button.
- Settings:** Contains several sub-sections:
 - Device Type:** Radio buttons for 'Encoder' and 'Decoder' (selected), with an 'Apply' button.
 - Auto Sense:** Radio buttons for 'Enable' and 'Disable' (selected), with an 'Apply' button.
 - Local Display Source:** Radio buttons for 'HDMI-1' (selected), 'HDMI-2', and 'STREAM', with an 'Apply' button.
 - Audio Output:** Radio buttons for 'HDMI' (selected), 'LineOut', 'None', and 'Both', with an 'Apply' button.
 - LineOut Volume:** A slider set to 5.
 - Audio Mute:** Radio buttons for 'Mute' and 'Unmute' (selected), with an 'Apply' button.
 - Debug Console:** Radio buttons for 'Enable' (selected) and 'Disable', with an 'Apply' button.
 - Front Panel Lock:** Radio buttons for 'Enable' and 'Disable' (selected), with an 'Apply' button.
- Console API Command:** A text input field with an 'Apply' button and an 'Output' display area below it.

At the bottom of the interface, there is a 'Statistics' link and a copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

Statistics

This selection is very useful when diagnosing the unit as it reveals important information about the unit itself. Everything from MAC, IP, EDID detail, Video Timing and more is all available to help see the state of the unit.

The screenshot displays the 'VLX Series Setup' web interface. At the top, there is a navigation bar with tabs for 'System', 'Video Wall', 'Network', 'Functions', 'Remote', 'Management', and 'Preview'. The 'System' tab is selected. Below the navigation bar, there is a list of expandable sections: 'Hardware Information', 'Version Information', 'Update Firmware', 'Utilities', and 'Statistics'. The 'Statistics' section is expanded, showing three sub-sections: 'State Machine', 'Network', and 'Video'. The 'State Machine' section shows 'State: s_search'. The 'Network' section displays various network parameters: ID (Host Name): 0424, IP Address: 192.168.1.150, Subnet Mask: 255.255.255.0, Default Gateway: 192.168.1.1, MAC Address: 001102FDD7F6, Casting Mode: Multicast Mode, Link Status: on, and Link Mode: 1G. The 'Video' section shows 'Local Video Output: attached=y' and 'EDID=' followed by a hex dump of EDID data. Below the hex dump, there is a section for 'Video Timing Information' which shows 'Not Available'. At the bottom of the interface, there is a copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

VLX Series **Aurora**

VLX Series Setup

System | Video Wall | Network | Functions | Remote | Management | Preview

▶ Hardware Information:
▶ Version Information:
▶ Update Firmware:
▶ Utilities:
▼ Statistics:

State Machine

State: s_search

Network

ID (Host Name): 0424
IP Address: 192.168.1.150
Subnet Mask: 255.255.255.0
Default Gateway: 192.168.1.1
MAC Address: 001102FDD7F6
Casting Mode: Multicast Mode
Link Status: on
Link Mode: 1G

Video

Local Video Output:
attached=y
EDID=
00 ff ff ff | ff ff ff 00 | 04 69 c4 23 | 0b 6b 00 00 |
0c 1a 01 03 | 80 33 1d 78 | 2a e5 95 a6 | 56 52 9d 27 |
10 50 54 bf | ef 00 d1 c0 | b3 00 95 00 | 81 80 81 40 |
81 c0 71 4f | 01 01 02 3a | 80 18 71 38 | 2d 40 58 2c |
45 00 fd 1e | 11 00 00 1e | 00 00 00 ff | 00 47 33 4c |
4d 54 4a 30 | 32 37 34 30 | 33 0a 00 00 | 00 fc 00 41 |
53 55 53 20 | 56 43 32 33 | 39 0a 20 20 | 00 00 00 fd |
00 32 4b 18 | 53 11 00 0a | 20 20 20 20 | 20 20 01 93 |
02 03 22 71 | 4f 01 02 03 | 11 12 13 04 | 14 05 0e 0f |
1d 1e 1f 90 | 23 09 17 07 | 83 01 00 00 | 65 03 0c 00 |
ff ff 8c 0a | d0 8a 20 e0 | 2d 10 10 3e | 96 00 04 03 |
00 00 00 18 | 8c 0a d0 8a | 20 e0 2d 10 | 10 3e 96 00 |
10 09 00 00 | 00 18 8c 0a | d0 90 20 40 | 31 20 0c 40 |
55 00 04 03 | 00 00 00 18 | 8c 0a d0 90 | 20 40 31 20 |
0c 40 55 00 | 10 09 00 00 | 00 18 01 1d | 00 bc 52 80 |
1e 20 b8 28 | 55 40 10 09 | 00 00 00 1e | 00 00 00 41 |

Video Timing Information:
Not Available

© 2016 Aurora Multimedia Corp. All Rights Reserved.

Videowall Tab

The Videowall tab is comprised of the basic and advanced selections.

Basic

Basic selection has the controls for a user to setup a videowall very easily by entering the active area and the total area. The VLX will figure out the proper slicing of the image based on this information and position/layout.

The screenshot displays the 'VLX Series Setup' interface for the 'Aurora' brand. The 'Basic Setup' tab is active, showing the following sections:

- Bezel and Gap Compensation:** Includes input fields for OW (1), OH (1), VW (1), and VH (1). A diagram shows a monitor layout with dimensions OW, OH, VW, and VH. UNIT: 0.1mm.
- Wall Size and Position Layout:** Includes dropdown menus for Vertical Monitor Count (1), Horizontal Monitor Count (1), Row Position (0), and Column Position (0). A diagram shows a grid of monitors with dimensions for Horizontal and Vertical Monitor Count. UNIT: Panel.
- Preferences:** Includes a 'Stretch Type' dropdown set to 'Fit In' and a 'Clockwise Rotate' dropdown set to '0'.
- Apply To:** A dropdown set to 'This' device connected by your browser, with an 'Apply' button and a 'Show OSD' checkbox.

At the bottom, there is a footer: © 2016 Aurora Multimedia Corp. All Rights Reserved.

Advanced

Advanced selection has the controls for a user to do more custom controls of the videowall including image rotation.

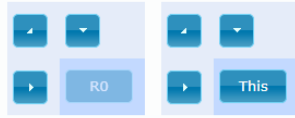
VLX Series Setup

- System
- Video Wall
- Network
- Functions
- Remote
- Management
- Preview

Basic Setup:

Advanced Setup:

Step 1: Choose Control Target



Show OSD

Step 2: Control Options

Reset to Basic Setup:

Reset

Stretch Type:

Fit In

Apply

Clockwise Rotate:

0

Apply

Screen Layout (Row x Column):

1 x 1

Apply

Row Position:

0

Apply

Column Position:

0

Apply

Horizontal Shift:

Left Right 0

Apply

Vertical Shift:

Up Down 0

Apply

Horizontal Scale Up (N pixels/column_count):

0

Apply

Vertical Scale Up (N pixels/row_count):

0

Apply

Console API Command:

Apply

Network Tab

The Network tab allows the setup of the IP address, Subnet, and Gateway. In addition, the mode of point to point (Unicast) or matrixing (Multicast) can be selected under Casting mode.

The screenshot shows the 'VLX Series Setup' interface with the 'Network' tab selected. The 'IP Setup' section includes radio buttons for 'Auto IP', 'DHCP', and 'Static' (selected). Below are input fields for 'IP Address' (192.168.1.150), 'Subnet Mask' (255.255.255.0), and 'Default Gateway' (192.168.1.1), each with an 'Apply' button. The 'Host ID' section has an input field with '0424' and an 'Apply' button. The 'Host Name' section has an input field with 'vlx-series' and an 'Apply' button. The footer contains the copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

VLX Series **AURORA**

VLX Series Setup

System Video Wall **Network** Functions Remote Management Preview

IP Setup

IP Mode: Auto IP DHCP Static

IP Address:

Subnet Mask:

Default Gateway:

Host ID

Host Name

© 2016 Aurora Multimedia Corp. All Rights Reserved.

Functions Tab

The Functions tab has selections pertaining to the Video over IP, Maximum bit Rate which is useful for bandwidth restricted networks, and USB over IP settings.

The screenshot displays the 'VLX Series Setup' interface with the 'Functions' tab selected. The interface is divided into two main sections: 'Video over IP' and 'USB over IP'. The 'Video over IP' section includes checkboxes for 'Enable Video over IP' and 'Enable Video Wall', a dropdown for 'Scaler Output Mode' set to 'Pass-Through', a dropdown for 'Timeout for Detecting Video Lost' set to '10 seconds', and an unchecked checkbox for 'Turn off screen on video lost'. The 'USB over IP' section includes a checked checkbox for 'Enable USB over IP' and a checked checkbox for 'K/M over IP (Uncheck when mouse/keyboard/touch panel not working as expected)'. Both sections have an 'Apply' button at the bottom right. The footer contains the copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

VLX Series **AURORA**

VLX Series Setup

System | Video Wall | Network | **Functions** | Remote | Management | Preview

Video over IP

- Enable Video over IP
- Enable Video Wall
- Scaler Output Mode: Pass-Through
- Timeout for Detecting Video Lost: 10 seconds
- Turn off screen on video lost

Apply

USB over IP

- Enable USB over IP
- Compatibility Mode:
 - K/M over IP (Uncheck when mouse/keyboard/touch panel not working as expected)

Apply

© 2016 Aurora Multimedia Corp. All Rights Reserved.

Remote Tab

The Remote tab allows the selection of the encoder to route to the unit.

The screenshot shows the 'VLX Series Setup' interface with the 'Remote' tab selected. The interface is divided into two main sections: 'Remote Connection' and 'Serial over IP'. The 'Remote Connection' section includes an 'Apply To:' dropdown menu and three buttons: 'Apply', 'Send EDID', and 'Disconnect'. The 'Serial over IP' section has a checked checkbox for 'Enable Serial over IP', an 'Operation Mode' section with radio buttons for 'Redirection' and 'Telnet' (where 'Telnet' is selected), and a 'Baudrate Setting' section with four dropdown menus for 'Baudrate' (115200), 'Data bits' (8), 'Parity' (None), and 'Stop bits' (1). An 'Apply' button is located at the bottom right of the 'Serial over IP' section. The footer of the interface contains the copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

VLX Series **AURORA**

VLX Series Setup

System Video Wall Network Functions **Remote** Management Preview

Remote Connection

Apply To:

Serial over IP

Enable Serial over IP

Operation Mode:

Redirection

Telnet

Baudrate Setting

Baudrate:

Data bits:

Parity:

Stop bits:

© 2016 Aurora Multimedia Corp. All Rights Reserved.

Management Tab

The Management tab manages routing of streaming video sources and mode selection and configuration of serial over IP settings.

The screenshot displays the 'VLX Series Setup' web interface. At the top, the 'VLX Series' logo is on the left and the 'Aurora' logo is on the right. Below the header is a navigation bar with tabs for 'System', 'Video Wall', 'Network', 'Functions', 'Remote', 'Management' (which is highlighted in green), and 'Preview'. The main content area is divided into three sections:

- Bitmap/Channel Map:** This section includes a 'Select Bitmap File:' dropdown menu, followed by 'Apply', 'Delete', and 'Erase Disk' buttons. Below this is a 'Select File To upload:' section with a 'Choose File' button, the text 'No file chosen', and a 'Disk space used:' progress bar showing 0%.
- Channel Map:** This section features radio buttons for 'Enable' and 'Disable' (with 'Disable' selected), and an 'Apply' button.
- Update Settings:** This section has a 'Settings Type:' dropdown menu set to 'Recovery', a 'Config File Name:' section with a 'Choose File' button and 'No file chosen' text, and an 'Upload' button.
- Backup Settings:** This section contains a single 'Download' button.

At the bottom of the interface, a footer bar contains the copyright notice: '© 2016 Aurora Multimedia Corp. All Rights Reserved.'

Preview Tab

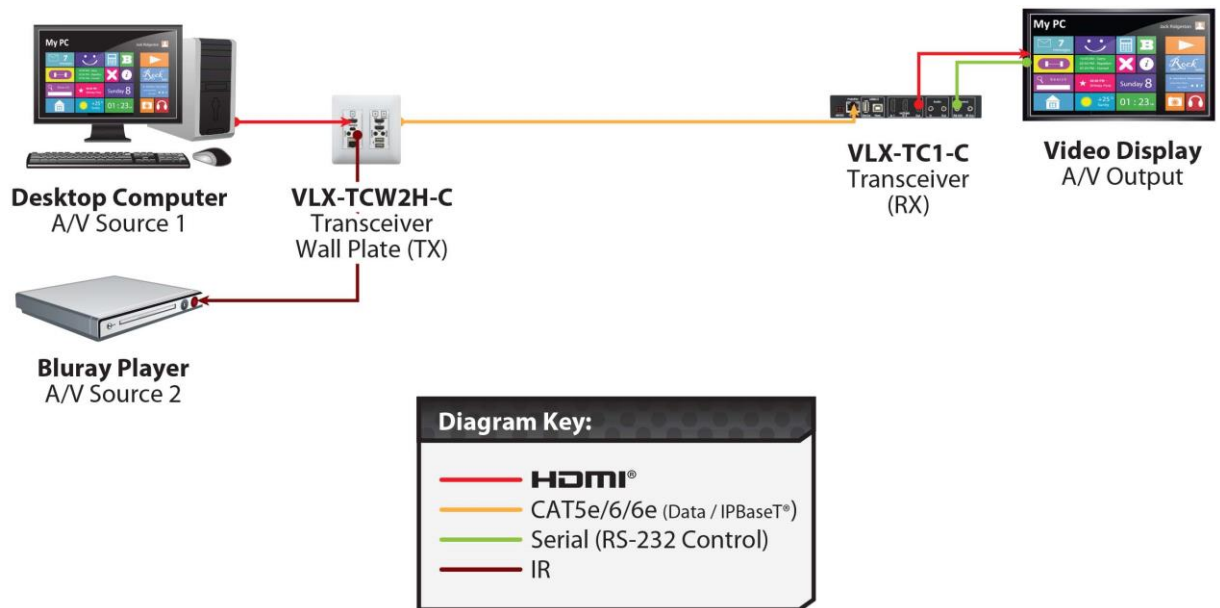
The Preview tab allows you to look at the active video output.



APPLICATIONS

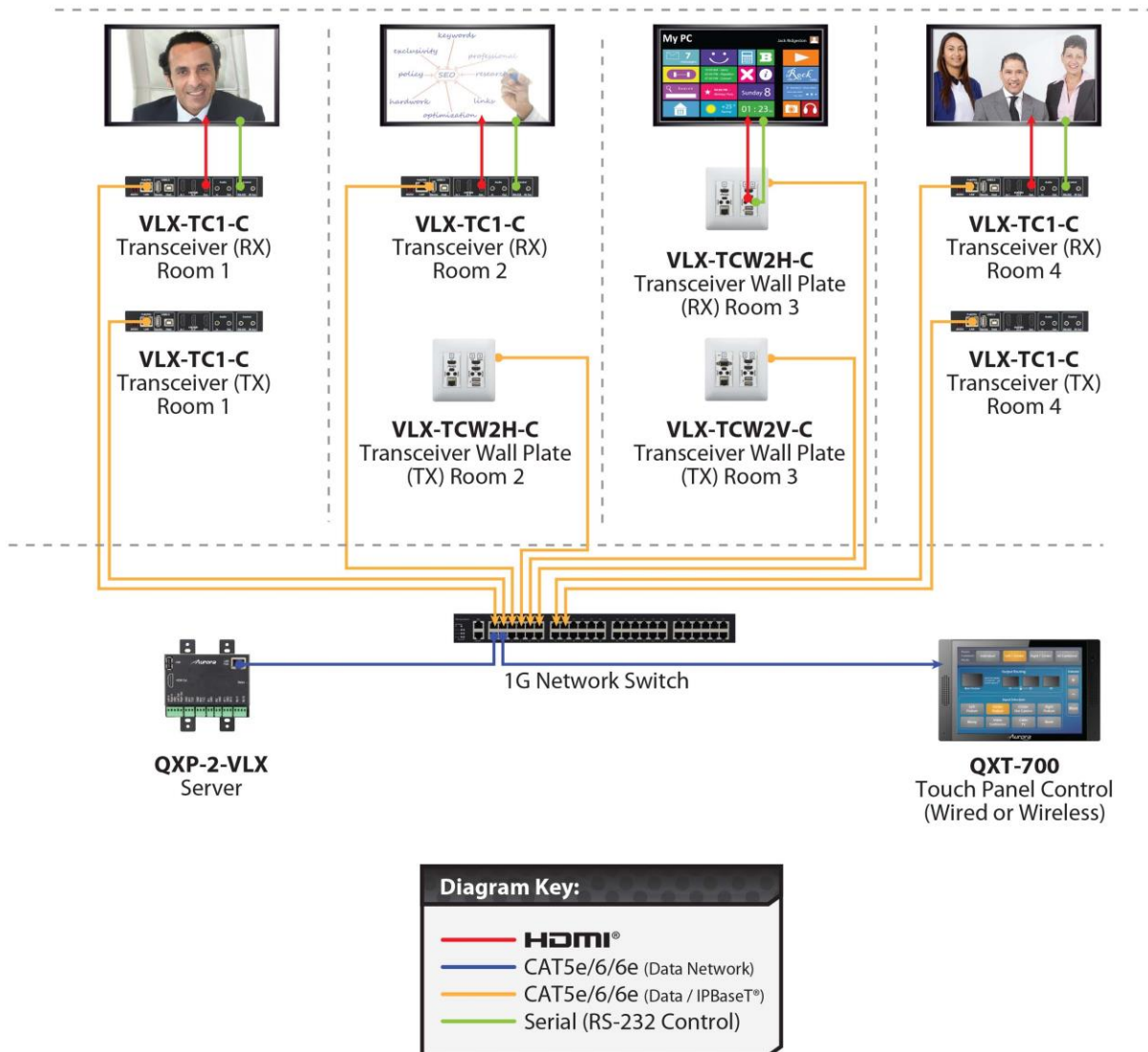
Example 1: VLX-TCW2 Configured as Transmitter to VLX-TC1 Configured Receiver

When the VLX Series is connected point to point, no configuration is required, as the units will auto identify and make a tunnel between both ends for the video, audio, RS-232, IR, USB, and Ethernet. With the copper version a maximum distance of 100m (328ft) can be achieved.



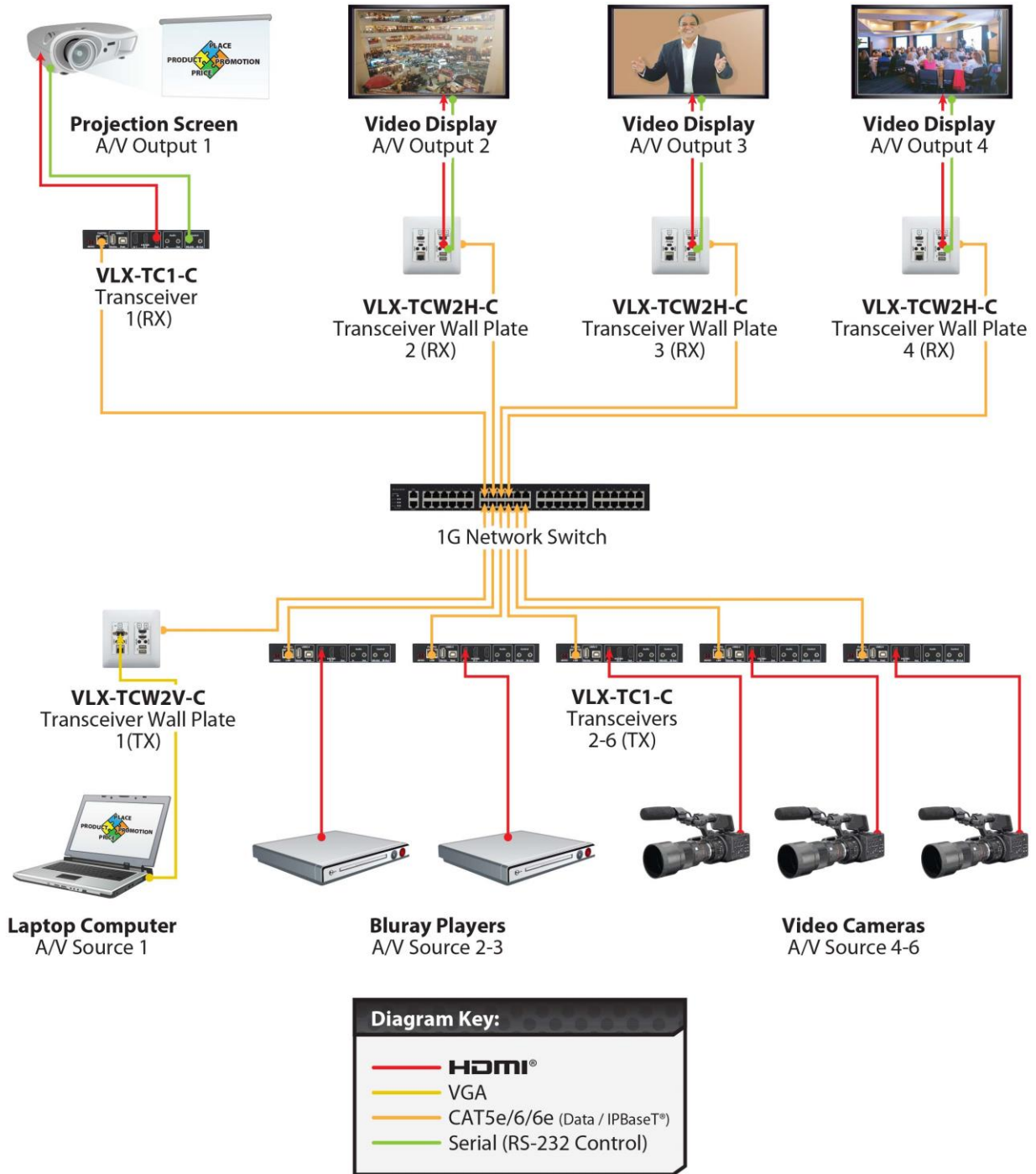
Example 2: VLX Multi-Room

The VLX Series is perfect for multi-room applications with its flexibility. A nearly unlimited number of rooms can share video, audio, data, and control in real-time. The scalability is only limited by the size of the network switch and infrastructure.



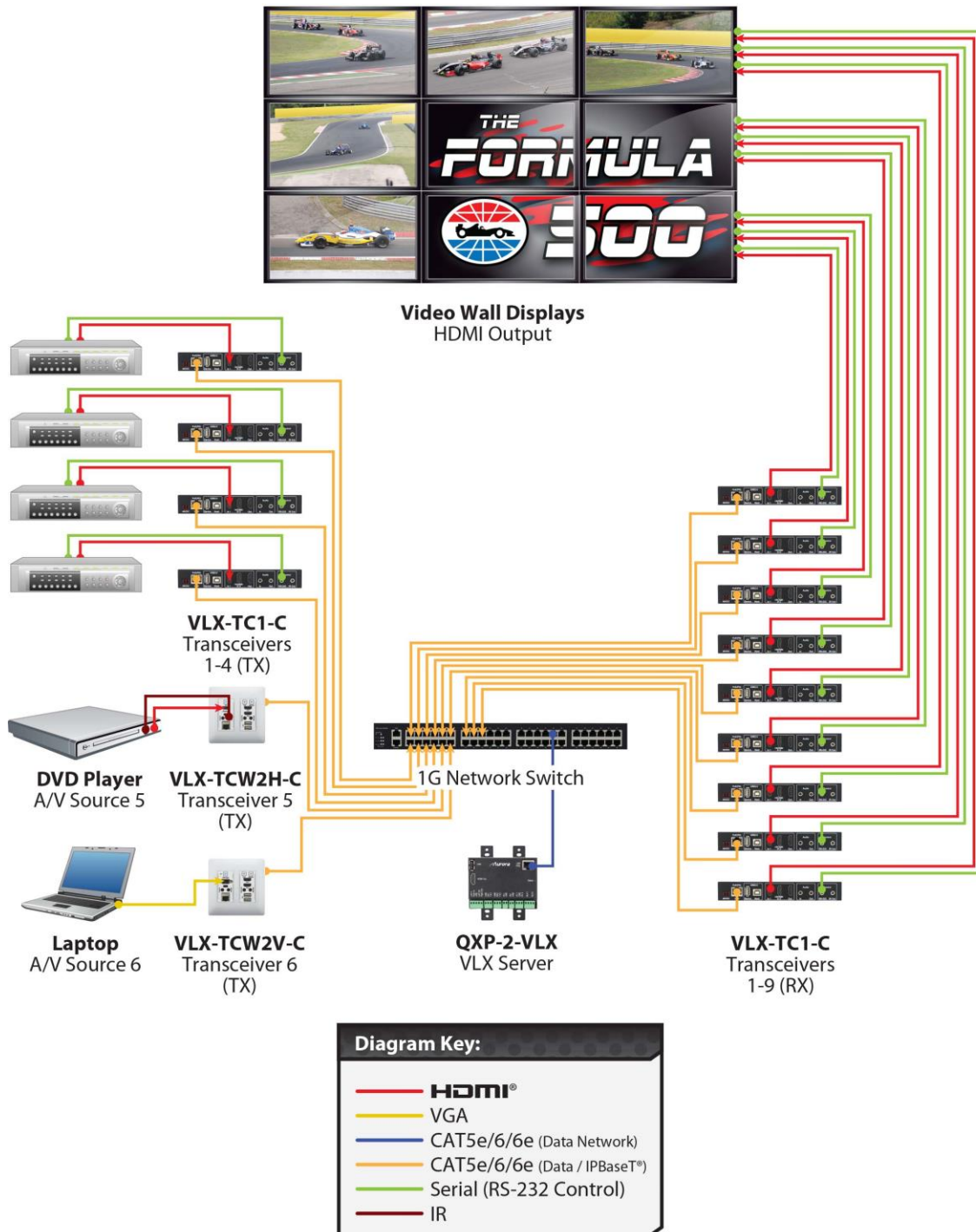
Example 3: Matrix - Multiple VLX to Multiple VLX

The VLX can take the place of any typical card cage matrix system, adding flexibility and performance never seen before. Even features like Fast-switch is no longer a premium.



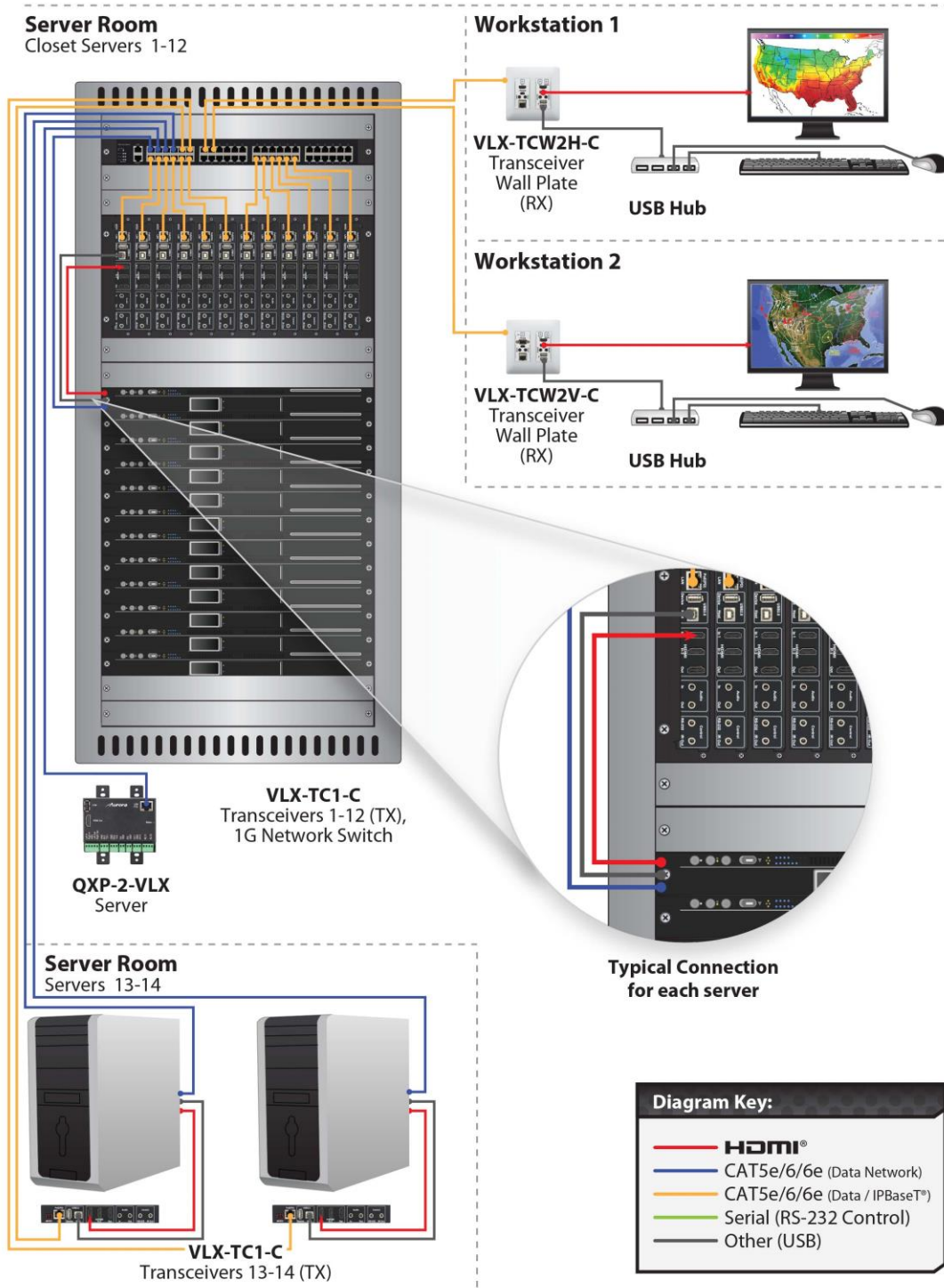
Example 4: Video-Wall

The VLX Series is capable of 4K video-walls. Up to 8x8 size can be created with 4K input.



Example 5: KVM utilizing USB 2.0

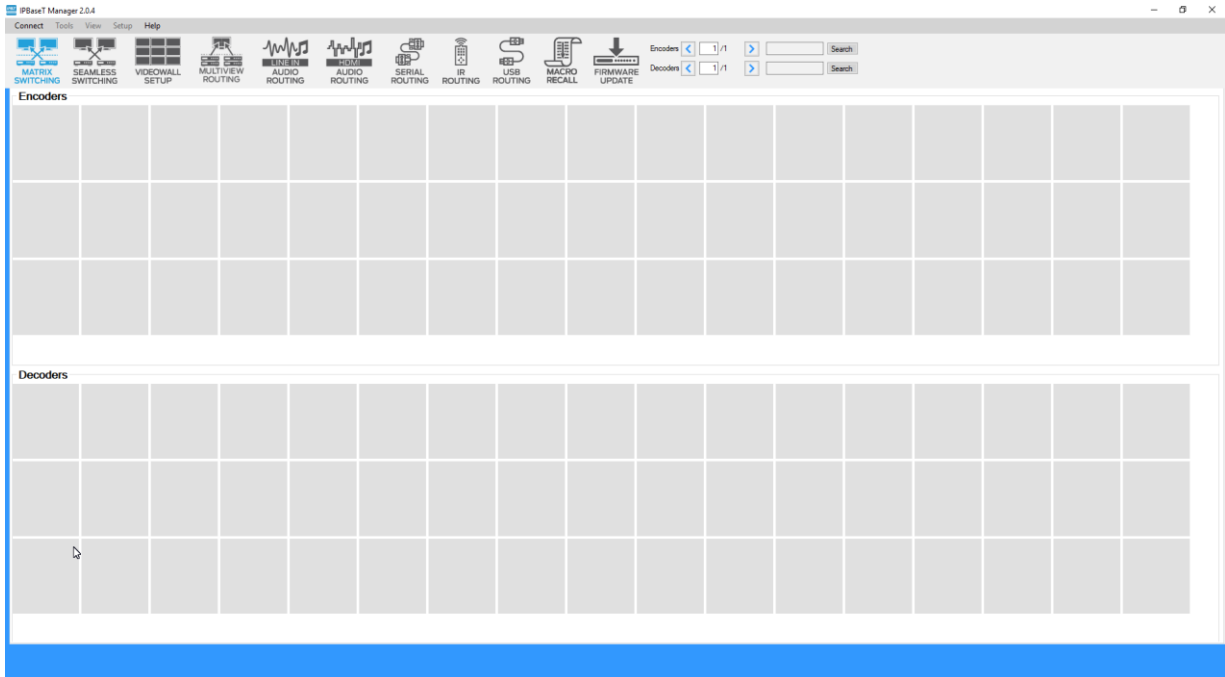
Command & Control and NOC centers are perfect for the VLX Series, especially with the USB 2.0 running at a full 50Mbps. With the VLX it is no longer just keyboard and mouse but full USB peripheral routing as well.



SOFTWARE

IPBaseT Manager PC Control Tool

The IPBaseT Manager is a Windows® based software available at the Aurora customer portal on www.auroramm.com



IPBaseT Manager allows a user to control the various capabilities of VLX series products on a network. While the IPBaseT manager is a client software, the IPBaseT Server handles all the communication handling and is the target for all communication. This allows for centralized communications and the ability to run many clients on a network seamlessly. The VLX can also work decentralized as well for smaller installations.

Features

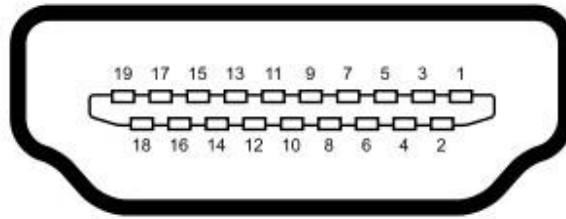
- Matrix Switching
- Video Wall Setup and Control
- RS-232 Routing & Control
- IR (Infrared) Remote Control Routing
- Horizontal and Vertical Viewing
- Macro Store and Recall
- Connection Manager
- Advanced Debug Logging

- Touch Screen Friendly Layout
- Configuration File for Cloning Presets and Connections on Other PCs
- Firmware Updating

For full detail of the IPBaseT Manager software tool and setup, the manual can be found at the Aurora website www.auroramm.com when it becomes available.

CONNECTOR PIN DEFINITION

HDMI



Type A (Receptacle) HDMI

Pin 1	TMDS Data2+	Pin 8	TMDS Data0 Shield	Pin 15	SCL
Pin 2	TMDS Data2 Shield	Pin 9	TMDS Data0-	Pin 16	SDA
Pin 3	TMDS Data2-	Pin 10	TMDS Clock+	Pin 17	DDC/CEC Ground
Pin 4	TMDS Data1+	Pin 11	TMDS Clock Shield	Pin 18	+5 V Power
Pin 5	TMDS Data1 Shield	Pin 12	TMDS Clock-	Pin 19	Hot Plug Detect
Pin 6	TMDS Data1-	Pin 13	CEC		
Pin 7	TMDS Data0+	Pin 14	Reserved (N.C. on device)		

CAT5e/6/6A

T568A and T568B Wiring

Pin	T568A Pair	T568B Pair	Wire	T568A Color	T568B Color	Pins on plug face (socket is reversed)
1	3	2	tip	white/green stripe	white/orange stripe	
2	3	2	ring	green solid	orange solid	
3	2	3	tip	white/orange stripe	white/green stripe	
4	1	1	ring	blue solid	blue solid	
5	1	1	tip	white/blue stripe	white/blue stripe	
6	2	3	ring	orange solid	green solid	
7	4	4	tip	white/brown stripe	white/brown stripe	
8	4	4	ring	brown solid	brown solid	

RS-232

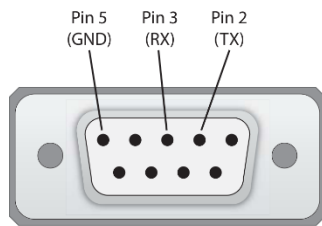
The RS-232 is a 3.5mm TRS connector. Tip is TX (output), ring is RX (input), and Sleeve is ground. To simplify connections Aurora offers pre-molded RS-232 cables in null and none null in male and female DB9.

CA0052 Selection Guide

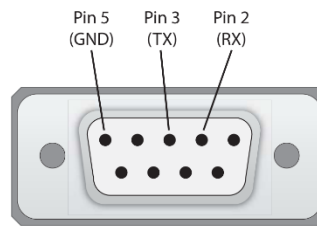
CA0052 (all versions) TRS Male



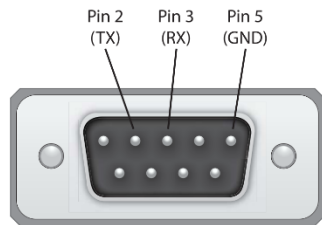
CA0052-F2T3R DB9 Female (Crossover)



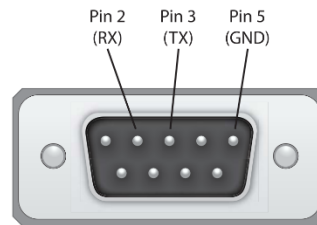
CA0052-F3T2R DB9 Female (Straight)



CA0052-M2T3R DB9 Male (Crossover)



CA0052-M3T2R DB9 Male (Straight)



IR (Infrared)

It will autosense a TS or a TRS connector to determine if an IR emitter (TS) or IR receiver (TRS) is inserted. The IR receiver must be with carrier inverted to work. The tip is signal, ring is 5V, and sleeve is ground.

- IR Receiver CA0026-1 (30kHz – 60kHz)



- IR Emitter CA0061-1



APPENDIX 1 Troubleshooting

It is advisable to make certain all units are using the latest firmware before troubleshooting.

VLX Web Server is not responding

- Make certain every VLX unit has a unique IP Address set for the webserver. Disconnect unit from 1G network and connect PC directly to 1G LAN and check to see if webserver appears in browser. If not trying restoring defaults and try again. Repeat this for every unit. Another method is using the server to issue commands to change the webserver IP settings over the 1G.

Display will not show a picture

- All devices are powered on.
- Unit is set properly for Decoder. LED status will show this.
- Check routing with built in web page of decoder.
- A picture is achieved when connecting the source directly to the display.
- Display is set to the correct signal source input mode using display's remote. Example, switching to HDMI 1 if HDMI 1 interface is connected to the RX via a HDMI cable.
- All the cables are qualified.
- The Switch supports IGMP snooping and this function is enabled.
- Look at status LED and make certain unit is linked. The enter button on the front changes the link status.

Display has image with wrong color

- Make certain to learn the EDID from the display and save into each unit HDMI input ports.
- If different displays are used with the same source an EDID with a common denominator must be used. For example, if on destination is 4K UHD and the other is 1080p and the 4K EDID is utilized, the 1080p screen will not get an image if the source is 4K capable. In this case, it would be better to use a 1080p EDID.

Audio not working

- Make certain correct audio path is selected. The VLX can choose between analog input and HDMI.
- Verify correct EDID usage. If EDID has 5.1 surround sound listed and display cannot do 5.1 there will be no audio. Lack of EDID will also cause a source to output DVI which lacks audio.
- Check volume on display or amplifier

VLX RS-232 control is not working

- Check wiring for RX, TX, and Ground. (VLX 3.5mm Tip is TX, Ring is RX, Sleeve is GND)

- Check the baud rate of the unit.
- Confirm the protocol being utilized with a terminal program.

Routing a source to multiple displays is tearing

- Check network switch is properly configured for IGMP and supports Jumbo packets. VLX requires Jumbo/MTU Packet of 8192 or better for full 4K video streaming.

VLX Server is responding poorly

- Check network switch is properly configured for IGMP with snooping

Displays not showing same video frame as others

- If displays are different brands this can happen as depending on the scaler circuitry utilized inside the display and the amount of buffering used.
- If displays are different brands trying using same native resolution of the displays. Some displays will not scale or use memory and just sync to the native signal.

Audio is different between displays or the analog output

- If displays are different brands this can happen based on the design. It is always ideal to use same models for consistency or a central source for audio to keep in sync.

APPENDIX 2 Firmware Update

For the latest firmware updates please go www.auroramm.com

You must be signed up to the Customer Portal in order to download firmware with instructions on how to update.

APPENDIX 3 Protocol

For the latest protocol please go www.auroramm.com

You must be signed up to the Customer Portal in order to download VLX protocol. The protocol is only available to authorized Aurora dealers.

APPENDIX 4 Recommended Cabling

The VLX Series has the ability to go the distance. While regular CAT 5e will go 100m (330ft), CAT 6 and 6A can go much further. Below we have tested the following cabling from West Penn and the results of the testing with 4K video. Please note if using a different brand cable when exceeding the industry standard 100m (330ft) we highly recommend to verify the results first prior to installation as not all cables perform the same.

Cat 5e UTP (Unshielded): 100m (330ft)

Any brand on the market made to Category 5e or better specification.

Cat 6 UTP (Unshielded): 143m (470ft)

Cable Brand: West Penn Wire

Part Number: 4246. Cat 6 UTP CMR

Part Number: 254246. Cat 6 UTP CMP

Cat 6A UTP (Unshielded): 182m (600ft)

Cable Brand: West Penn Wire

Part Number: 4246A. Cat6 A UTP CMR

Part Number: 254246A. Cat6A UTP CMP

APPENDIX 5 Recommended Network Switches

The VLX will work with most non-blocking, IGMP, Jumbo packet 1Gbps network switch. Layer 3 will allow more control, however, Layer 2 will work as well. It is highly recommended to communicate with the representative of the desired network switch brand to confirm configuration and capabilities. Below are some models that have been tested with the VLX Series.

5.1 Switch Speed

The VLX Series requires the switch to be a 1GbE.

VLX Series technology is used to transmit visually lossless 8:1 compress video up to 4K along with other AV signals such as audio, USB and control signals. For video alone, it means raw bandwidth of about 218Mbps average/850Mbps peak for 4K and that is just for audio and video. It is therefore easy to understand why the VLX requires 1GbE network switches.

5.2 Packets Routing

To enable the transmission of a source to multiple destinations, VLX devices make use of Multicast. The default behavior of layer 2 Ethernet switch is to broadcast those packets which mean that every packet will be transmitted to all possible destinations. This is why any network switch used with VLX Series has to support IGMP Snooping. VLX end points use IGMP protocol to assign the end points into multicast groups and the router uses IGMP snooping to efficiently route multicast packets only to receivers that want to receive them.

Many switches have the IGMP Snooping feature disabled by default and manual configuration is required. Often, a simple check mark near “Enable IGMP Snooping” is the only thing needed to enable IGMP Snooping.

However, the implementation of IGMP Snooping is vendor specific and additional configuration is often needed.

An Ethernet switch can be informed that a device wants to leave a multicast channel by sending it a IGMP LEAVE GROUP packet. Once received, the time it takes for the switch to apply the new configuration may vary from one switch to the other. Most switches implement and include FASTLEAVE configuration option. When enabled, it takes much less time for a particular port to leave a multicast group to assign the port to a different

multicast group. The end results are a noticeably shorter video switching time. Aurora recommends to always enable the FASTLEAVE option when available.

5.3 Ethernet Switch Configuration

The following list includes all network switch configuration options that Aurora Engineers have come across so far. Look for these or similar options when configuring your switch.

1. Enable IGMP Snooping
 - a. Must be enabled
2. Enable IGMP Snooping on VLAN 1
 - a. Must be enabled when all ports default to VLAN1
3. Filter/Drop unregistered Multicast traffic
 - a. If not applied, the behavior of the switch will be to broadcast multicast packets if the switch has no known destination for that packet.
 - b. Must be enabled if found
4. Unregistered Multicast Flooding
 - a. Must be disabled if found
5. Filter Unregistered Multicast (different wording than number 4 above)
 - a. Must be enabled if found
6. Enable IGMP Query
7. Enable IGMP Query on VLAN1
8. Set IGMP Version to IGMP V2
 - a. Must be set if found
9. Enable FASTLEAVE on port X
 - a. This is optional. Should be enabled, if found
10. Enable FASTLEAVE for VLAN1
 - a. This is optional. Should be enabled if found
11. Jumbo/MTU Packets should be standard function but if not it must be enabled. VLX requires Jumbo/MTU Packet of 8192 or better for full 4K video streaming.

5.4 PoE (Power over Ethernet)

The VLX Series uses around 6 watts of power, however, the PoE is unclassified for up to 12.9 watts (15.4 Watts Total) as the USB on the VLX can supply up to 5 watts. When selecting a PoE switch always make certain the power supply of the PoE switch is proper to the port count (15.4W x qty of ports). For example, a 24 port PoE switch must have at least 369.6 Watts (24 at 15.4W) for it to properly supply all 24 VLX devices. Some switches can only supply a certain amount of ports with PoE. If it is necessary to use a

particular switch, then PoE injectors for the remaining ports can be used or the local power supply for the VLX but you may need to disable the detection of the PoE for those ports in the Ethernet switch.

APPENDIX 6 Technical Specifications

Model Name	VLX-TC1
Technical	
Compression	8:1
Latency	1.5 Frames (25ms)
HDMI Inputs	2 (HDMI 2.0, HDCP2.2)
HDMI Outputs	1 (HDMI 2.0, HDCP2.2)
Audio Analog	Stereo Line In/Out (3.5mm TRS)
1G Copper Ethernet	RJ-45
LAN	RJ-45 10/100/1000M PoE (PSE)
Video Bandwidth	340MHz
Video support	Up to 4K60 4:2:0/4K30 4:4:4
Audio support	Up to 7.1 Channel
RS-232	Up to 115k Baud (3.5mm TRS)
IR Output	3.5mm TRS
USB Connector	1 USB 2.0 Type A, 1 USB 2.0 Type B 2 USB 1.1 Type A
Expansion Port	Dante® Option
Interface	IR or Keypad via OSD, Webserver
Mechanical	
Housing	Black Aluminum Enclosure
Dimensions [L x W x H]	175 x 102 x 27.7mm [6.875" x 4" x 1.09"]
Weight	.453kg [1lbs]
Mounting	Optional: Rack mount vertical, Rack mount horizontal, Under table mount
Power supply	48V DC (2 pin Euro) or PoE (LAN)
Power consumption	6 Watts
Operation temperature	0~40°C [32~104°F]
Storage temperature	-20~60°C [-4~140°F]
Relative humidity	20~90% RH [no condensation]
Package Contents	1x VLX-TC1

Specifications subject to change without notice.

Model Name	VLX-TCW2
Technical	
Compression	8:1
Latency	1.5 Frames (25ms)
HDMI Inputs	1 HDMI 2.0/HDCP2.2 (VLX-TCW2V) 2 HDMI 2.0/HDCP2.2 (VLX-TCW2H)
HDMI Outputs	1 HDMI 2.0/HDCP2.2
VGA/YPbPr Inputs	1 15 Pin HD Female (VLX-TCW2V)
Audio Analog	Stereo Line In/Out (3.5mm TRS)
1G Copper Ethernet	RJ-45
LAN	RJ-45 10/100/1000M PoE (PSE)
Video Bandwidth	340MHz
Video support	Up to 4K60 4:2:0/4K30 4:4:4
Audio support	Up to 7.1 Channel
RS-232	2 qty Up to 115k Baud (3.5mm TRS)
IR	3.5mm TRS
USB Connector	1 USB 2.0 Type A, 1 USB 2.0 Type B
Expansion Port	Dante® Option
Interface	IR or Keypad via OSD, Webserver
Mechanical	
Housing	Aluminum
Dimensions [L x W x H]	2 Gang 3.728" x 2.83"(4.331" with tabs) x 1.404"
Weight	1.13g [2.5lbs]
Mounting	Wall-mounting Decora® 2 Gang
Power supply	48V DC (2 pin Euro) or 1G PoE
Power consumption	6 Watts
Operation temperature	0~40°C [32~104°F]
Storage temperature	-20~60°C [-4~140°F]
Relative humidity	20~90% RH [no condensation]
Package Contents	1x VLX-TCW2

Specifications subject to change without notice.

APPENDIX 7 Warranty

Limited 3 Year Warranty

Aurora Multimedia Corp. ("Manufacturer") warrants that this product is free of defects in both materials and workmanship for a period of 3 years as defined herein for parts and labor from date of purchase. This Limited Warranty covers products purchased in the year of 2009 and after. Motorized mechanical parts (Hard Drives, DVD, etc.), mechanical parts (buttons, doors, etc.), remotes and cables are covered for a period of 1 year. Touch screen displays are covered for 1 year; touch screen overlay components are covered for 90 days. Supplied batteries are not covered by this warranty. During the warranty period, and upon proof of purchase, the product will be repaired or replaced (with same or similar model) at our option without charge for parts or labor for the specified product lifetime warranty period.

This warranty shall not apply if any of the following:

- A. The product has been damaged by negligence, accident, lightning, water, act-of-God or mishandling; or,
- B. The product has not been operated in accordance with procedures specified in operating instructions; or,
- C. The product has been repaired and or altered by other than manufacturer or authorized service center; or,
- D. The product's original serial number has been modified or removed; or,
- E. External equipment other than supplied by manufacturer, in determination of manufacturer, shall have affected the performance, safety or reliability of the product.
- F. Part(s) are no longer available for product.

In the event that the product needs repair or replacement during the specified warranty period, product should be shipped back to Manufacturer at Purchaser's expense. Repaired or replaced product shall be returned to Purchaser by standard shipping methods at Manufacturer's discretion. Express shipping will be at the expense of the Purchaser. If Purchaser resides outside the contiguous US, return shipping shall be at Purchaser's expense.

No other warranty, express or implied other than Manufacturer's shall apply.

Manufacturer does not assume any responsibility for consequential damages, expenses or loss of revenue or property, inconvenience or interruption in operation experienced by the customer due to a malfunction of the purchased equipment. No warranty service performed on any product shall extend the applicable warranty period. This warranty does not cover damage to the equipment during shipping and Manufacturer assumes no responsibility for such damage. This product warranty extends to the original purchaser only and will be null and void upon any assignment or transfer.

www.auroramm.com

Aurora Multimedia Corp.

205 Commercial Court

Morganville, NJ 07751

Phone: 732-591-5800 Fax: 732-591-6801